

---

**ARC Monthly Bulletin – August 2014**  
*Valuable information for ARC's customers*

---

Article headlines appear below. Scroll down for full stories.

---

**HEADLINES**

**Business Technology Division**

1. Virtual Discoverer Viewer Refresher Training
2. PRISM Support – Extended Hours for Year End
3. TAS/BETC Reporting Mandate

**Human Resource Services**

4. FEDVIP Amends Qualifying Life Events
- 

**FULL STORIES**

**1. Virtual Discoverer Viewer Refresher Training**

We provide Virtual Discoverer Viewer refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will be conducting virtual Discoverer Viewer training sessions August 19 through August 20, 2014. All current Discoverer Viewer users will receive information, via email, about how to sign up for the classes.

For more information, contact Oracle Support at 304-480-8000 (Option 3) or [OracleSupportTeam@bpd.treas.gov](mailto:OracleSupportTeam@bpd.treas.gov).

**2. PRISM Support - Extended Hours for Year End**

The PRISM Support Team will be extending its hours of operation to provide additional support during fiscal year end activities. In addition to our normal business hours, the PRISM Support Team can be contacted via phone or email at the times and dates listed below:

**Date/Time**

Wednesday, September 24, 2014	7am-8pm
Thursday, September 25, 2014	7am-8pm
Friday, September 26, 2014	7am-8pm
Saturday, September 27, 2014	10am-6pm
Sunday, September 28, 2014	10am-6pm
Monday, September 29, 2014	7am-8pm
Tuesday, September 30, 2014	7am-9pm

For more information, contact PRISM Support at 304-480-8000 (Option 2) or [PRISMSupportTeam@bpd.treas.gov](mailto:PRISMSupportTeam@bpd.treas.gov).

**3. TAS/BETC Reporting Mandate**

As of October 2014 all Government Agencies will be required to be registered as a Central Account Reporting System (CARS) reporter. As part of this mandate, Federal Agencies will be required to use valid combinations of the current Treasury Account Symbols (TAS) and Business Event Type Codes (BETC) as published by the U.S. Department of Treasury for cash transactions when entering and reporting IPAC transactions.

In order to meet this mandate, TAS/BETC patches will be deployed to all Oracle and PRISM instances the weekend of October 3, 2014. Further details will be sent to all Oracle and PRISM users in the near future regarding system changes and availability.

For more information, contact Oracle Support at 304-480-8000 (Option 3) or [OracleSupportTeam@bpd.treas.gov](mailto:OracleSupportTeam@bpd.treas.gov).

#### **4. FEDVIP Amends Qualifying Life Events**

The Office of Personnel Management announced expanded enrollment opportunities for the Federal Employees Dental and Vision Insurance Program (FEDVIP). These new enrollment opportunities will better align FEDVIP with the Federal Employees Health Benefits Program.

Effective August 15, 2014, eligible employees will be able to enroll in FEDVIP when they get married or when they return to work after certain periods of leave without pay. Previously, employees had to wait until the annual Open Season to make FEDVIP changes based on these qualifying life events. Our Employee Benefits Branch (EBB) will be preparing a notification summarizing these changes for distribution to all employees.

For more information, visit [www.benefeds.com](http://www.benefeds.com). EBB (304-480-8275 or [benefits@bpd.treas.gov](mailto:benefits@bpd.treas.gov)) will also answer general FEDVIP questions.

---

**ARC Websites:** [Homepage](#) | [Customer Access Pages](#) | [Bulletin Archives](#)

---

**Administration:** [Subscribe](#) | [Unsubscribe](#) | [Bulletin Feedback](#)