ARC Monthly Bulletin June 2017
Valuable information for ARC's customers

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FULL STORIES

1. PRISM Requisition Training

We will provide PRISM Requisition training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct virtual PRISM Requisition refresher training sessions June 14, 2017 and June 15, 2017. All current PRISM Requisitioners will receive information, via email, about how to sign up for the classes.

For additional information, contact PRISM Support at 304-480-8000 (Option 2) or PrismSupportTeam@Fiscal.Treasury.Gov.

2. 2017 ARC Customer Meeting

On May 10th-11th, we held the 2017 ARC Customer Meeting at the Constitution Center in Washington D.C., and was graciously hosted by the Federal Housing Finance Agency (FHFA). This annual event draws participants from our 73 Treasury and non-Treasury Federal agency customers, and was provided by personnel across the offices of Fiscal Accounting and Shared Services.

This year, the theme was "Building the Future Together", and included more interactive lectures, breakout sessions, and even a Networking Hall. Our personnel described how the feedback from customers helps shape the way we do business and address our customers' requirements. Before the event, customers had opportunities to influence the event agenda during the planning phases; and at the event, customers were able to attend workshops, and have personalized discussions. The speakers included Beth Angerman, the Executive Director of the Unified Shared Services Management (USSM) organization, who spoke about the direction of shared services across the Federal government. This year's meeting was attended by approximately 200 customer attendees across 39 of our customers.

If you were unable to attend but would like to see the presentations, they are available at: https://arc.publicdebt.treas.gov/2017Meet.htm

For additional information, contact Mario Coon at 304-480-7410 or Marios.Coon@Fiscal.Treasury.Gov.

3. IPP Navigation Tips and Password Assistance

The Accounts Payable Branch recently posted two new documents that may assist your agency's invoice approvers. A link to Invoice Processing Platform (IPP) Navigation Tips has been added to the Commercial Invoices - IPP section of your Customer Page. This document provides various tips such as setting IPP preferences, approving an invoice, reviewing attachments, searching IPP for purchase orders and invoices, and an explanation of invoice and payment statuses. A link to IPP Password Assistance has been added to the Application Launchpad on your Customer Page under the Password Assistance Link.

For additional information, contact Jennifer Lively at Jennifer.Lively@Fiscal.Treasury.Gov or at (304)480-8716 or contact our Accounts Payable Help Desk at (304)480-8000 option 7.