



2024 ARC CUSTOMER DAY

THE POWER OF SHARED SERVICES



Agenda

1

ARC's Strategic Vision: An Overview of Key Objectives and Initiatives
9:00a – 10:00a

2

Enhancing User Experience: The Importance of Modernization
10:10a – 11:10a

3

Maintaining a Solid Foundation: The Value Add of Core Systems
12:40p – 1:40p

4

Beyond the Surface: The Profound Value of Shared Services
1:50p – 2:50p



Session 3:

Maintaining a Solid Foundation

The Value Add of Core systems

Travis Daugherty

Director, Operations Support Division
Moderator



“Modernizing technology is not just about improving the efficiency and productivity of our service lines, but it's also about enhancing the customer experience. By embracing new technologies, we can offer our customers better service, faster response times, and more personalized interactions, ultimately creating a competitive advantage and building stronger relationships with our customers.”

Maintaining a Solid Foundation

Speakers



Garrett Foggin

Recent and Upcoming
System Changes

Oracle Business
Intelligence (OBI)



Claudine Woodyard

webTA Replacement -
GovTA



Josh Kupfner

USA STAFFING



Kelly Snider

ETSNext



Recent and Upcoming System Changes Oracle Business Intelligence (OBI)

Garett Foggin

Supervisory Financial Systems Analyst
Operations Support Division



Topics

- Recent and Upcoming System Changes
- Oracle Business Intelligence (OBI)



Poll question

Please select the systems you use from the list below? If you're a non-user select N/A:

- Oracle/OBI
- PRISM
- OneStream
- N/A

Recent System Changes

Server Processing Upgrade

- Increases Server Speed (AMD)
- Enhances Front-end Performance
- Ability to triple processing speed
- Includes all virtual machines except PRISM

PRISM Upgrade

- Latest Software Version (7.5.10)
- Enhances Support
- Provides Scalability for peak demand and future growth
- Includes AMD virtual machine updates

OneStream Upgrade

- Version 7.2.4
- FedRAMP compliance
- Performance increases
- Additional dashboard & spreadsheet functions
- Additional usability improvements

Upcoming System Changes

Oracle Federal Financials

- Upgrading to version 12.2.13.
- Go-Live is still TBD.
- Non-production environments will be identified and prepared for Q4 of FY24.

Database Upgrade

- This upgrade will take us to version 23c.
- The time frame of this change is still TBD.

Prism Upgrade

- Latest Software Version (7.5.13)
- Enhances Support
- Faster Forms
- Bug Fixes
- Q1 FY25

Oracle Business Intelligence (OBI)

Key Improvements:

- Repurposed available system resources.
- Last years move to the Oracle Cloud Infrastructure (OCI).

Results:

- OBI reports ran one minute faster on average compared to FY22.
- Only TWO tickets opened for slowness.
- Helpdesk calls are at their lowest in a decade.
- These improvements led to a successful and efficient year-end for ARC in FY23.

Future:

- Complete a Proof of Concept (PoC) regarding methods to modernize the OBI reporting data model (Q4 FY24)
- An OBI upgrade is slated for late 2027.




Poll question


Have you noticed an improvement in system performance in one of the following applications: Oracle/OBI, PRISM, OneStream?

- Yes
- No

THANK YOU

Garett Foggin

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Questions?

Submit questions using the Questions tab on the Teams panel.



webTA Replacement - GovTA

Claudine Woodyard
Managing Sponsor,
GovTA Implementation Project



Poll question

Are you aware of the webTA Replacement - GovTA Project?

- I am fully aware
- I've heard about the project
- No knowledge
- My agency does not use webTA

webTA Replacement

GovTA

GovTA is similar to webTA

Three Implementation Waves (Tentative)

- March 2025
- April 2025
- June 2025

Accessibility Standards

- Web Content Accessibility Guidelines (WCAG)
- Section 508 Compliant



webTA Replacement GovTA

Designated Agency Points of Contact (POC)

POC(s) will work directly with us to:

- Develop and distribute announcements to employees
- Develop and present union notifications (if applicable)
- Develop a training plan and coordinate training attendance
- Uphold project implementation schedule

GovTA Employee Dashboard

CW Claudine Woodyard
Log Out

Employee

Time

Leave and Premium Pay

Accounting

Schedule

Reports

Leave Transfer Program

Telework

Continuation of Pay (COP)

Emergency Contacts

GovTA Sandbox

Hi, Claudine!

2

Items marked with an asterisk* are required.

Timesheet

◀ 24 Wed April ▶

* Hours

0h 0m

* Transactions

None

Account

Select an account...

Submit

Clear

Leave Balances

Leave Type	Balance	EOY Balance
Annual Leave	8h	152h
Sick Leave	4h	76h

Items marked with an asterisk* are required.

Leave Request

* Transaction

None

* Start Date

Month Day Year

* End Date

Month Day Year

* Hours

0h 0m

Meal

0h 0m

☐ * I agree to the [terms](#).

Submit

Clear

19

GovTA Supervisor Dashboard

CW Claudine Woodyard
Log Out

Supervisor

Employees

Leave and Premium Pay

Reports

Delegates/Reassignment

Telework

Continuation of Pay (COP)

Emergency Contacts

GovTA Sandbox

Hi, Claudine!

6

?

Ready to Certify

Pay Period Current

☐ Select All

☒ Dawkins, Diane

Certify Selected

Absent

Today

Diane Dawkins Annual Leave (2h)

Leave Balances

Dawkins, Diane - DDAWKINS

Leave Type	Balance	EOY Balance
Annual Leave	6h	150h
Sick Leave	4h	76h

GovTA

Leave Request

CW

Claudine Woodyard

Log Out

Employee

Time

Leave and Premium Pay

Leave Requests

Premium Pay Requests

Leave Balances

Accounting

Schedule

Reports

Leave Transfer Program

Telework

Continuation of Pay (COP)

Emergency Contacts

GovTA Sandbox

Leave Request

5

Leave Requests

Leave Balance Calculator

Items marked with asterisk* are required

Leave Type and Dates

Employee: Woodyard, Claudine FS

* Transaction:

Transaction Leave Balance: NA

Leave Request Times

* Start Date	* End Date	All Day	Start Time	Stop Time	Meal Time	Daily Hours	Total Hours	Action
Month Day Year	Month Day Year	<input type="checkbox"/>						

Add New Row

Remarks

Submitter Remarks:

Approver Comments:

Submit

Cancel

GovTA Timesheet

CW

Claudine Woodyard

Log Out

GovTA Sandbox

Timesheet

4

CW

Woodyard, Claudine FS

Pay Period:

08 - 2024 : Apr 21, 2024-May 04, 2024 * S

Select Pay Period

Timesheet Type and Status:

Regular Unvalidated

Hourly Timesheet

Hourly Timesheet

	Transaction	Account	Sun 4/21	Mon 4/22	Tue 4/23	Wed 4/24	Thu 4/25	Fri 4/26	Sat 4/27	Wk1	Sun 4/28	Mon 4/29	Tue 4/30	Wed 5/01	Thu 5/02	Fri 5/03	Sat 5/04	Wk2	Total
Work Time																			
	01 - Regular Base Pay	02000001A1QA (Accounting Example)		8:00	8:00	8:00	8:00	8:00		40:00		8:00	8:00	8:00	8:00	8:00		40:00	80:00
+	Work Time Total			8:00	8:00	8:00	8:00	8:00		40:00		8:00	8:00	8:00	8:00	8:00		40:00	80:00
Leave Time																			
	61 - Annual Leave	02000001A1QA (Accounting Example)			4:00					4:00						8:00		8:00	12:00
+	Leave Time Total				4:00					4:00						8:00		8:00	12:00
	Daily Total			8:00	12:00	8:00	8:00	8:00		44:00		8:00	8:00	8:00	8:00	16:00		48:00	92:00

SCHEDULE

TOTALS

REMARKS

LEAVE BALANCES

TELEWORK

Save


Validate


Delete Timesheet

Remove All Entries

THANK YOU

Claudine Woodyard

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 claudine.woodyard@fiscal.treasury.gov

 HRSystems@fiscal.treasury.gov



Questions?

Submit questions using the Questions tab on the Teams panel.



USA STAFFING

Josh Kupfner

Supervisory Human Resources Specialist
Human Resources Systems Division

USA Staffing Production Statistics



17,160
Jobs Announced



19,279
Offers Accepted
(Tentative & Official)



988,470
Applications



10,436
Entrance on Duty



43,535
Certificates



30,825
Documents/Forms
Transmitted to
eOPF



14,679
Selections Made

**ARC Data 2021 - Present*

USA Staffing® Stage

Dashboard Request to Fill Position Candidate Inventory Help Alerts

Welcome Jenn! You have ...

ASSIGNMENTS
3
Part Due 0 Due Soon 1

POSITIONS BEING FILLED
20
Incomplete 5 Selection Made 4

POSITION DESCRIPTIONS
108

Positions Being Filled Sort By: Request Number

Filters Submit Request Evaluate Applicants Request Approval Announce Job Process Hire Change Reset Position Title, Request Number Search

Program Analyst
20231213-32336

SERIES 0343 PAY PLAN GS GRADES 13 HIRING ORGANIZATION Customer A LOCATIONS Washington, DC United States

Submit Request Request Approval Announce Job Evaluate Applicants **Process Hire**

[View Event Log](#)

Event Log

Event Date	Event Description	Action
10/17/2023 04:59:54 PM	Stuart Shaw created the request to fill a position.	
10/17/2023 05:11:28 PM	Stuart Shaw submitted the request to fill a position for HR approval.	
10/18/2023 05:21:04 PM	Levi Flory approved the request.	
10/25/2023 05:32:55 PM	Levi Flory sent job announcement review named 'Draft Program Analyst Posting for Vacancy 10175062' to 1 hiring manager(s) for review.	View Assignment
10/27/2023 05:51:49 PM	William Grez returned the job announcement review named 'Draft Program Analyst Posting for Vacancy 10175062' to HR.	
11/15/2023 05:53:57 PM	Levi Flory sent panel review named 'GS-0343-13 - DC - Manager Panel' to 1 hiring manager(s) for review.	
11/20/2023 05:55:36 PM	William Grez returned the panel review named 'GS-0343-13 - DC - Manager Panel' to HR.	
11/27/2023 05:56:37 PM	Levi Flory sent applicant list review named 'GS-0343-13 - DC - Certificate' to 2 hiring manager(s) for review.	View Assignment
12/01/2023 05:58:22 PM	William Grez returned the applicant list review named 'GS-0343-13 - DC - Certificate' to HR.	
12/01/2023 06:06:06 PM	Levi Flory sent applicant list review named 'GS-0343-13 - DC - Certificate (External)' to 3 hiring manager(s) for review.	View Assignment
12/06/2023 06:06:59 PM	William Grez returned the applicant list review named 'GS-0343-13 - DC - Certificate (External)' to HR.	
12/11/2023 06:14:33 PM	Levi Flory initiated the onboarding process for new hire Marc Ehrhardt.	
12/12/2023 06:31:45 PM	Briana Heinz sent a tentative job offer to Marc Ehrhardt.	
12/12/2023 06:33:09 PM	Marc Ehrhardt accepted the tentative job offer.	
12/13/2023 06:49:59 PM	Briana Heinz initiated the background investigation / security clearance for Marc Ehrhardt.	
12/26/2023 03:51:30 PM	Briana Heinz received the background investigation / security clearance results for Marc Ehrhardt.	
12/26/2023 06:53:24 PM	Briana Heinz sent an official job offer to Marc Ehrhardt.	
12/26/2023 08:54:46 PM	Marc Ehrhardt accepted the official job offer.	
1/16/2024 07:13:29 PM	Bridget Dangana confirmed that Marc Ehrhardt arrived for their first day of work.	

Request Event Log

- Enhances the Hiring Managers self-service capabilities by instantly capturing events for each hiring milestone as HR moves a hiring action from approval to EOD.
- Each event will be associated with details such as when each event occurred and who completed it.
- Feature was launched on January 5, 2024.
 - Any request that was created in USA Staffing after the feature was launched will include the Event Log. Requests that were already in progress will not show the Event Log.

What is Candidate Inventory?

- Candidate Inventory allows hiring managers direct access to search for candidates who have already applied to jobs within their organization without the need to undergo a new recruitment. Eliminating the need to initiate a new recruitment process will improve efficiency and reduce the time to hire for Federal agencies.
- Human Resources users manage their agency's Candidate Inventory by including candidates who may be considered for certain noncompetitive, excepted service, merit promotion and direct hire recruitments.
- Delegated examining certificates should not be shared. Delegated examining certificates can only be shared in accordance with the guidance outlined in the Competitive Service Act.

Candidate Inventory Benefits



Hiring Managers

Hiring Managers have easy access to **Pre - Qualified candidates.**



Agencies

Agencies & HR have **improved time to hire** with less effort by filling **Direct Hire & Merit Promotion** positions.



Applicants

Applicants experience efficiency in the hiring process as they **submit a single application.**

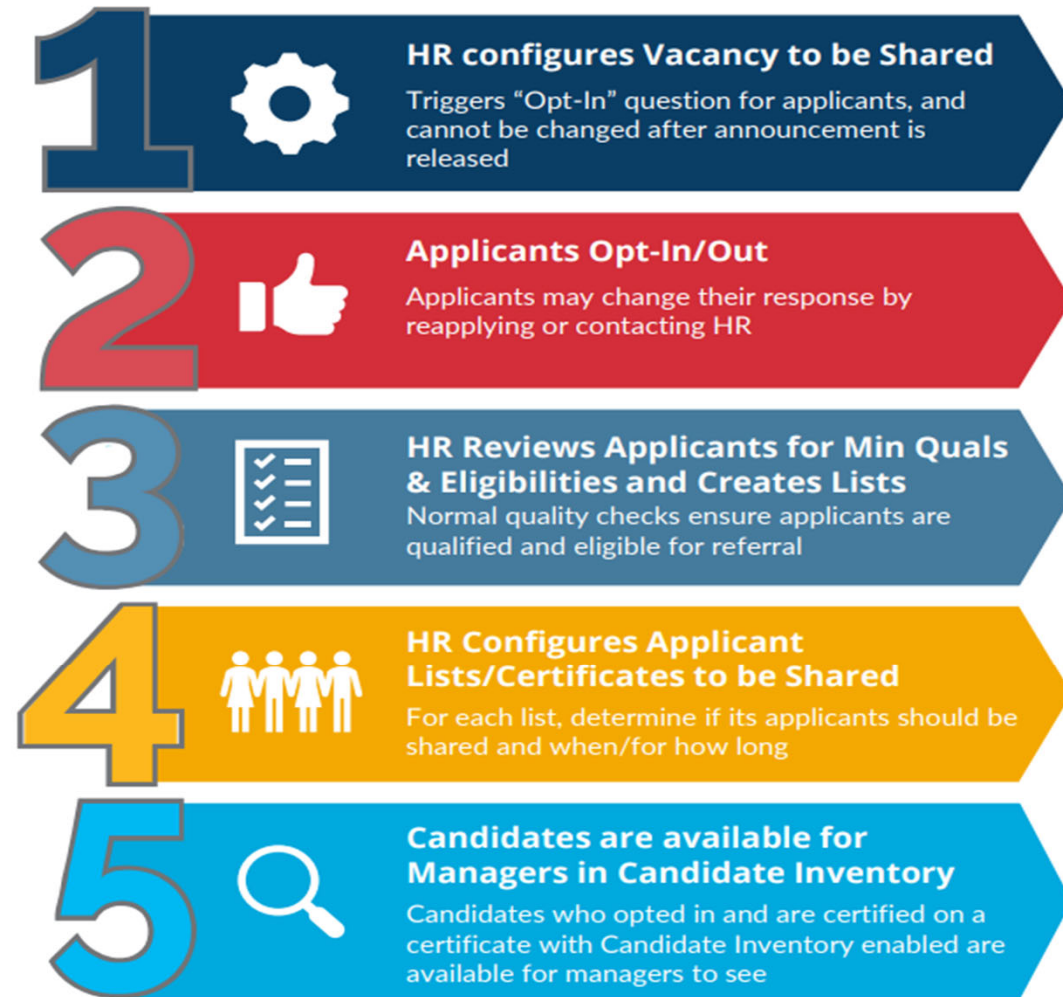
Building your Candidate Inventory

All four requirements must be met for candidates from a recruitment to populate Candidate Inventory.

HR may disable sharing from an applicant list at any time or adjust the date range in which the candidates are shared.

Managers can see candidates across their (USA Staffing) Organization.

Example: Bureau of the Fiscal Service



Hiring Manager Experience

Managers will navigate to Candidate Inventory from the navigation bar on the dashboard

The screenshot shows the USA Staffing dashboard. The navigation bar at the top includes links for Dashboard, Request to Fill Position, Candidate Inventory (highlighted with a yellow box), Help, Alerts, and a user profile for William Grenz. Below the navigation bar, a welcome message reads 'Welcome William! You have ...'. Three summary cards are displayed: 'ASSIGNMENTS' with 3 total (1 Past Due, 2 Due Soon), 'POSITIONS BEING FILLED' with 5 total (3 Incomplete, 2 Selection Made), and 'POSITION DESCRIPTIONS' with 10 total (0 In Draft, 10 Published). The 'Positions Being Filled' section is expanded, showing a progress bar for a 'Management Analyst' position. The progress bar includes steps: Submit Request, Request Approval, Announce Job, Evaluate Applicants, and Process Hire. The 'Process Hire' step is currently active. To the right of the progress bar, a 'SELECTED APPLICANT' box displays details for Levi Grenz, including email and phone number, and a 'View Resume' link.

USA Staffing®

Dashboard Request to Fill Position **Candidate Inventory** Help Alerts William Grenz ▾

Welcome William! You have ...

ASSIGNMENTS
3
Past Due 1 Due Soon 2

POSITIONS BEING FILLED
5
Incomplete 3 Selection Made 2

POSITION DESCRIPTIONS
10
In Draft 0 Published 10

Positions Being Filled

Sort By: Request Number ▾

Filters Submit Request X Evaluate Applicants X Request Approval X Announce Job X Process Hire X Change Reset

Position Title, Request Number Search

Management Analyst
0

SERIES 1515 PAY PLAN GS GRADES 15 HIRING ORGANIZATION Customer A LOCATIONS Greece, New York United States

Submit Request Request Approval Announce Job Evaluate Applicants Process Hire
View Activity ▾

SELECTED APPLICANT
Levi Grenz
Levi.Grenz@opm.gov
478-555-1212
Projected Start Date
Not established yet
View Resume

Search

Managers are guided to select criteria that will focus search results on the right job series, grade, and location.

On-page instructions orient managers to this new process and provide context on what they can expect next

Hiring Manager Experience

USA Staffing®

[← Back to Candidate Inventory Home](#)

Find Candidates

To fill a position, you can search, save, and prioritize candidates meeting your criteria.

[Browse Candidates](#) [Saved Candidates](#)

Tell us about the position you'd like to fill.

What is the occupational series of your position?

2210 - Information Technology Management ▼

What is the position's pay plan?

GS ▼

What is the position's grade?

12 ▼

What duty location would you like to search for?

Sabetha, Kansas ▼

Submit search

Review Results

If candidates match the manager's search criteria, the results will show on candidate cards.

Candidate cards will allow managers to access applicant's documents and take further actions to save candidate on boards or notify HR of interest to hire.

Hiring Manager Experience

USA Staffing®

Dashboard

Request to Fill Position

Candidate Inventory

Help

Alerts16

Bri Heinz

[← Back to Candidate Inventory Home](#)

Find Candidates

To fill a position, you can search, save, and prioritize candidates meeting your criteria.

New Search

Search Results

Search available candidates

Occupational Series
2210 - Information Technology Management

Pay Plan
GS

Grade
13

Duty Location
San Antonio, Texas

Submit search

Showing: 1 - 18 of 18

Sort By
Date Updated

Sort Direction
Ascending

Jayden Jimenez

Last Applied 04/18/2023 | Available Until 05/18/2026

QUALIFIED FOR JOB ANNOUNCEMENT
Advanced Tester
and no similar positions...

Save

Levi Flory

Last Applied 04/18/2023 | Available Until 05/18/2026

QUALIFIED FOR JOB ANNOUNCEMENT
Advanced Tester
and no similar positions...


Save

Bianca Bostina-Bratu

Last Applied 04/18/2023 | Available Until 05/18/2026

QUALIFIED FOR JOB ANNOUNCEMENT
Advanced Tester
and no similar positions...

Save

 **ARC** ADMINISTRATIVE
RESOURCE
CENTER
BUREAU OF THE FISCAL SERVICE

33

Review Resumes

Hiring Managers review resumes and other documents for relevant skills and experience.

Relevant candidate information such as name, contact information, and last updated application date remain easily accessible.

Hiring Manager Experience

The screenshot displays the USA Staffing web application interface. At the top, a dark blue navigation bar contains the USA Staffing logo and links for Dashboard, Request to Fill Position, Candidate Inventory, Help, Alerts (with a red notification badge), and a user profile for Bri Heinz. Below the navigation bar, a light blue header section shows the candidate's name, "Kona Acres", along with "Share", "Contact", and "Save" buttons. The main content area features a dropdown menu for "Application For:" set to "Advanced Tester", a "Ready to hire candidate?" status, and a "Send email to HR" button. Below this, a row of metadata includes "Last Updated on: April 18, 2023", "Available to hire until: November 10, 2028", and "Located in: Bremerton, Washington", with a "See job announcement" link. The "Application Documents" section on the left lists a "RESUME" document titled "Builder Resume.pdf". The resume preview on the right shows contact information for Kona Acres, work experience at OPM (1235 E Street, Washington, DC 90000 United States, 03/2018 - Present, Salary: 0.00 USD Bi-weekly, Hours per week: 40, HR Specialist), and education at WSU Pullman, WA United States (Bachelor's degree).

Contact HR

Managers may send candidate information back to their HR representatives.

HR will make the final decision based on agency policy for what the next steps should be.

Hiring Manager Experience

The screenshot displays the USA Staffing Office web interface. A modal titled "Hire a Candidate" is open, containing the text: "If you're interested in hiring this candidate, please notify your HR Office or specialist. They will reach out to you with any follow-up questions." Below this is a "Recipients" dropdown menu. In the background, a button labeled "Ready to hire candidate?" and "Send email to HR" is visible. An email template is overlaid on the bottom right, titled "Request to hire candidate from Vacancy 10064614". The email is from "usastaffingoffice@opm.gov" to "Heinz, Briana". The body of the email includes a greeting, a statement of interest in hiring Bianca Bostina-Bratu, a link to the application package, and additional information about the candidate's application.

Hire a Candidate

If you're interested in hiring this candidate, please notify your HR Office or specialist. They will reach out to you with any follow-up questions.

Recipients

Request to hire candidate from Vacancy 10064614

usastaffingoffice@opm.gov
To: Heinz, Briana
Cc: Heinz, Briana

Hello,

I found candidate, Bianca Bostina-Bratu, in USA Staffing's Candidate Inventory, who qualified for a Advanced Tester. I believe they would be a great fit for my position and request your assistance in taking the next steps to hire them.

To see their application package and review it for yourself, click the link below.
<https://core-dev.usastaffing.gov/Staffing/Applicant/Edit/201520>

Here is some additional information to help you find and access the candidate's application:

Vacancy: 10064614

Regards,

Bri Heinz

Implementation Materials now Available

<https://help.usastaffing.gov/ResourceCenter/index.php/Resources>

What is Candidate Inventory?

Candidate Inventory is an innovative tool within USA Staffing that allows hiring managers direct access to available candidates without the need to undergo a new recruitment. Hiring managers can search for, review, and curate a list of candidates based on specific position criteria (i.e., series, grade, location) within their organization and engage HR to hire them.

Candidate Inventory allows hiring managers within a single USA Staffing Organization (i.e., Navy is an Organization within Department of Defense and Small Business Administration is its own Organization) to source candidates available on active certificates of eligibles. It supports agencies in issuing certificates of eligibles for similar positions across an organization or making non-competitive hires outside of the normal job announcement process. Candidates available in Candidate Inventory will require verification of qualifications and eligibility before receiving an appointment to a position not associated with the original certificate of eligibles.

How to Use this Guide

This guide is being published before the feature is available for use in USA Staffing so your agency can begin making decisions about how it will complement your current hiring process.

It is recommended that your agency:

1. Form a team to consider how to implement Candidate Inventory. This team should have the appropriate knowledge of your agency's hiring processes and hiring authorities used.
2. Define and produce guidance for HR Specialist and Hiring Managers to follow when using Candidate Inventory.

Pre-Implementation Guide

OPM | USA Staffing

Candidate Inventory Overview

May 2023



Briefing Slides

Purpose

The purpose of this document is to provide a starting point for agencies to consider when developing USA Staffing (USAS) Candidate Inventory (CI) processes and procedures within their agency. We recommend you use this example in conjunction with the [Candidate Inventory Pre-Implementation Guide](#). These examples are not all inclusive and only include the most common guidance that should be considered. We recommend you consult with your agency policy personnel when developing agency-specific CI guidance.

System Process Example

Vacancy Eligibility Example

This Vacancy Eligibility example is not all inclusive and only includes the most common guidance that should be considered. We recommend you consult with your agency policy personnel when developing agency-specific CI guidance.

Vacancy announcements may have CI enabled when the position meets one of the following requirements:

- Frequently Recruited Vacancies;
- Difficult to fill;
- Mission Critical Occupation (MCO);
- Staffing Shortage; or
- Has an approved Direct Hire Authority (DHA) [Insert specific approved DHAs, if applicable]

Vacancy and Certificate Ineligibility Example

This Vacancy and Certificate Ineligibility example is not all inclusive and only includes the most common guidance that should be considered. We recommend you consult with your agency policy personnel when developing agency-specific CI guidance.

The following vacancy announcements and certificate types are not eligible for inclusion in CI:

- Delegated Examining Unit (DEU);
- Certificate types that require veterans' preference considerations, such as Category Rating and Rule of Three; and
- Some DHAs [Insert specific DHAs, if applicable.]

NEW: Business Process Rules Example

OPM | USA Staffing



Revolutionize Recruiting with Candidate Inventory

Candidate Inventory is an innovative feature that allows Human Resources and Hiring Managers within a single USA Staffing organization direct access to available candidates without the need to undergo a new recruitment. Human Resource offices can easily configure their agency's Candidate Inventory to meet agency specific hiring needs from previous certificates. Hiring Managers can search for, review, and curate a list of candidates for similar positions across an organization or to making non-competitive hires outside of the normal job announcement process based on their agency specific position criteria (i.e., series, grade, location).

Candidate Inventory Benefits

Decreased Time to Hire

Marketing Flyer

Candidate Inventory Frequently Asked Questions

Frequently Asked Questions



Demonstration Recording



Poll question

Select the response that indicates your interest in implementing Candidate Inventory for your agency?

- Extremely Interested (Let's do this!)
- Somewhat Interested (Sounds cool, but I would like to see further demonstrations.)
- Interested (I can see the benefit, but I need more information.)
- Not Interested (Sounds too complicated.)

THANK YOU

Josh Kupfner

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✉ arcsupportdesk@fiscal.treasury.gov

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Questions?

Submit questions using the Questions tab on the Teams panel.



ETSNext

Kelly Snider
Program Analyst
Travel Services Division



ETSNext Notional Timeline

Contract expires: June 2027

November 2024

GSA Awards
Contract



Spring/Summer 2025

ARC Pilot
Migration begins



2025-2026

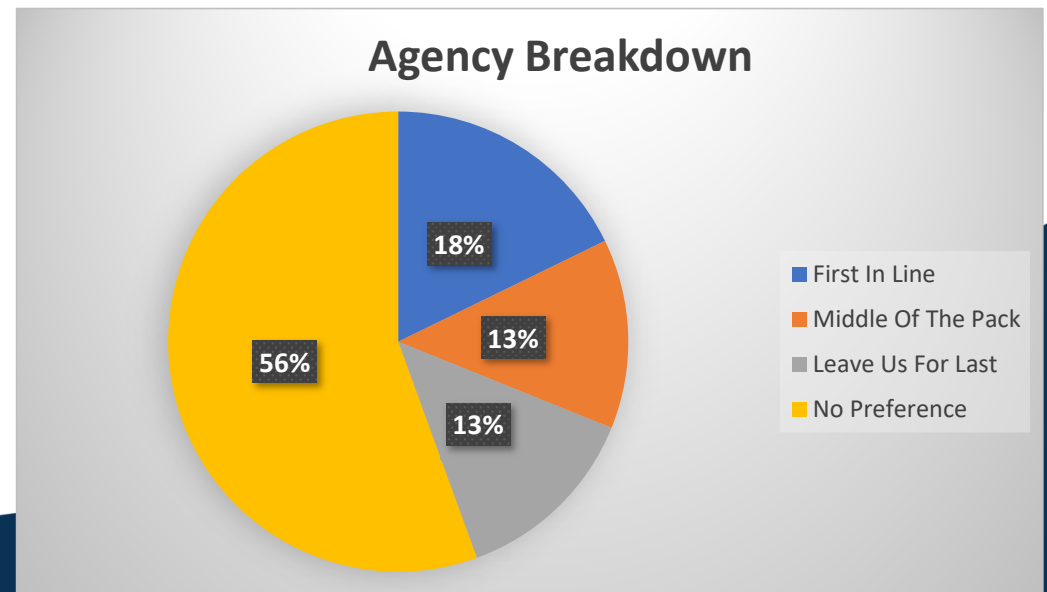
Phased Customer
Migration begins

Migration Preferences

We Asked: Does your agency have a timing preference for migrating over to ETSNext?

You Answered:

- 8 – We would like to be first in line – Early 2026
- 6 – Prefer to be middle of the pack – Spring 2026
- 6 – Please leave us for last – Summer 2026
- 25 – No preference





Poll question

What are you looking most forward to with the migration to ETSNext?

- Improved Traveler Experience
- Improved Approving Official Experience
- Improved Travel Program Administration
- Potential for different TMC
- Nothing, heartbroken to lose ConcurGov

THANK YOU

Kelly Snider

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✉ travel@fiscal.treasury.gov

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Questions?

Submit questions using the Questions tab on the Teams panel.



THANK YOU!

Session 3: Maintaining a Solid Foundation

The Value Add of Core systems

Travis Daugherty

Travis.Daugherty@fiscal.treasury.gov