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## ARC Monthly Bulletin – June 2010

### *Valuable information for ARC's customers*

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1. Successful ARC Services Conference

Thank you to all of the ARC customers and staff who made our ARC Services Conference on June 9, 2010, a huge success. Over 80 customers visited ARC in Parkersburg, WV, for a day of learning and meeting with their ARC contacts, followed by a fun evening on an Ohio River Sternwheeler. We are eager to get feedback from all attendees so that we can make future conferences even better. For more information about the conference or to provide feedback, please contact Jessica Metz at 304-480-5527 or [jessica.metz@bpd.treas.gov](mailto:jessica.metz@bpd.treas.gov).

2. ARC Exhibit at AGA Conference

ARC will be participating as an exhibitor at the Association of Government Accountants Professional Development Conference & Exposition in Orlando, FL, from July 11 to July 13, 2010. Several ARC employees will also be attending the various sessions to gain more knowledge of emerging financial management topics. This event always offers opportunities for us to personally interact with many of our customers, and we invite you to stop by booth #53. If you plan to be in attendance and would like to discuss ARC's services in detail, we encourage you to schedule an appointment with Jason Hill at 304-480-7227 or [jason.hill@bpd.treas.gov](mailto:jason.hill@bpd.treas.gov). Additional conference information can be found on the AGA website at <http://www.agacgfm.org/pdc2010/index.htm>.

### 3. Fiscal Year 2009 Audit Results

For fiscal year 2009, 22 of our customer agencies had financial statement audits, and we are proud to report that all completed audits received an unqualified opinion. We feel this achievement is a result of the partnership between the customer agencies and ARC, and everyone involved should be proud of this accomplishment. We look forward to continued success in the future.

If you have any questions regarding ARC's audit results, please contact Anda Coiner at 304-480-8414 or [anda.coiner@bpd.treas.gov](mailto:anda.coiner@bpd.treas.gov).

### 4. Oracle Release 12 Program Update

As mentioned in the May bulletin, a website has been developed for the Oracle R12 Migration Project. Financial management, procurement, and travel services customers can access the website via a link on their customer access page. A direct link to the website is <https://arc.fiscal.treasury.gov/app-support/oracle-r12/oracle-r12-quick-reference/>.

The intent of the website is to provide summary level project status and information for those not in direct contact with the project team. At this time, content is limited, but information will be added as project activities are completed. For additional information, or if you have any questions on the Oracle R12 Program, please contact Shaun Willison at 304-480-7286 or [shaun.willison@bpd.treas.gov](mailto:shaun.willison@bpd.treas.gov).

### 5. Going Green

We continue to improve the energy efficiency of our data center. In our efforts to comply with Executive Order 13423, we've made several changes to reduce electrical consumption. One primary area of concentration is data center cooling, which represents a significant portion of data center operating costs. Over the past few years we have completely redesigned the data center layout to improve air flow. This enabled an increase in the ambient temperature of the data center to industry best practices. We're also using more energy efficient information technology equipment and replacing critical support infrastructure, such as cooling equipment, with more efficient models. These changes and others are helping us "Go Green" in the data center. For additional information, please contact Stephen Ryan at 304-480-6522 or [stephen.ryan@bpd.treas.gov](mailto:stephen.ryan@bpd.treas.gov).

### 6. Hiring Reform Expectations Released

On May 11, 2010, President Obama issued a Presidential Memorandum about improving the Federal hiring process. The document outlined specific actions agencies must take by November 1, 2010. ARC will be working with our customers in the coming months to comply with the mandated actions, which include: simplifying the application process, using category rating to determine the best qualified candidates, keeping applicants informed of the status of their application, and measuring the time involved in completing the hiring process.

To learn more about hiring reform, go to <http://www.opm.gov/HiringReform/Index.aspx>. For more information on implementing the hiring reform changes, contact Brenda Cooper at 304-480-8369 or [brenda.cooper@bpd.treas.gov](mailto:brenda.cooper@bpd.treas.gov).

### 7. PRISM Training Scheduled for July

ARC provides quarterly PRISM refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will be conducting Requisitioner and Buyer training July 12 through July 15, 2010, in Silver Spring, MD. Primary PRISM contacts have received training details via email. For more information, please contact PRISM Support at 304-480-8000 (Option 2) or [prismsupport@bpd.treas.gov](mailto:prismsupport@bpd.treas.gov).

Dates:	Class Title:	Time:	Place:
July 12	Basic Requisitioner	9 am - 4 pm	EI Communications
July 13	Advanced Requisitioner	9 am - 4 pm	EI Communications
July 14-15	Buyer	9 am - 4 pm	EI Communications

#### 8. Fiscal Year 2010/2011 Procurement Cutoff Date Reminder

At this time, some FY 2010/2011 cutoff dates have passed. However, time still remains to submit FY 2010 purchase request (PR) packages to ARC for new requirements under \$25,000. For FY 2011, PRs should have been submitted on June 1, 2010, for new and recurring requirements over \$25,000. By July 1, 2010, all PR packages for new and recurring items/services under \$25,000 must be submitted to us. Additionally, option renewal packages must be submitted 45 days in advance of the first day of the option period for both fiscal years. If you have not met the June cutoff dates for actions exceeding \$25,000, please contact your ARC team lead or manager at 304-480-7137 to discuss your requirements and the availability of staff to execute the procurement action. For additional information on procurement cutoff dates see the "2010-2011 Cut Off Dates" file on your customer access page at [https://arc.publicdebt.treas.gov/customer\\_access\\_pages.htm](https://arc.publicdebt.treas.gov/customer_access_pages.htm).

#### 9. GovTrip 2.0 Goes Live

ARC's travel services group and Northrop Grumman implemented GovTrip 2.0 on June 14, 2010. This new GovTrip release is more intuitive and easier for travelers to use. Step-by-step navigation guides users through the travel authorization and voucher process. Some major changes include a new menu bar, help links on each screen, auto-generated airport codes/cities, menu bar indicators showing pages that were visited, a power user mode for advanced users, and an informational footer on each page with help desk and travel management center contact information. Additional GovTrip 2.0 information is available on your agency's ARC customer webpage at [https://arc.publicdebt.treas.gov/customer\\_access\\_pages.htm](https://arc.publicdebt.treas.gov/customer_access_pages.htm), or by contacting 304-480-8000 (Option 1) or [travel@bpd.treas.gov](mailto:travel@bpd.treas.gov).

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