------

## ARC Monthly Bulletin - March 2011

### Valuable information for ARC's customers

\_\_\_\_\_\_

Article headlines appear below. Scroll down for full stories.

\_\_\_\_\_\_

#### **HEADLINES**

#### **Division of Franchise Services**

1. ARC Welcomes New Customer

### **Human Resources Services**

2. FLTCIP Open Season—Special Enrollment Opportunity

## **Information Technology Services**

- 3. IAF Server Infrastructure Upgrades Completed
- 4. IT Service Supports DO and FMS with Website Development

### **Travel Services**

5. Society of Government Travel Professionals Recipient

### **General Information**

6. Discoverer Training Scheduled for March

\_\_\_\_\_

### **FULL STORIES**

1. ARC Welcomes New Customer

We are pleased to welcome the Consumer Financial Protection Bureau (CFPB) to our customer base. We will be providing Financial Management Services, Human Resource Services, Procurement Services, and Travel Services to CFPB.

With the addition of CFPB, we now provide services to a customer base of 68 Federal agencies. For more information, please contact Shaun Willison at 304-480-7286 or by email at Shaun.Willison@bpd.treas.gov.

2. FLTCIP Open Season—Special Enrollment Opportunity

The first Federal Long Term Care Insurance Program (FLTCIP) Open Season since the program's inception in 2002 will be held from April 4, 2011 through June 24, 2011. The special FLTCIP Open Season will provide employees, their spouses, and same-sex domestic partners who are not currently enrolled the opportunity to apply for coverage using "abbreviated underwriting." ("Abbreviated underwriting" means answering only a few, as opposed to several, heath-related questions.)

General information about the FLTCIP can be found at <a href="www.ltcfeds.com">www.ltcfeds.com</a> or you may contact Jennifer Baldwin at 304-480-8275 or by email at <a href="mailto:benefits@bpd.treas.gov">benefits@bpd.treas.gov</a>.

3. IAF Server Infrastructure Upgrades Completed

From January 19, 2011 to January 25, 2011, we completed an update of Inter-American Foundation's (IAF) server infrastructure. The project included the procurement, build, application load, and stand up of seven servers to support IAF applications and platforms hosted by us. This refresh also included changes to their directory, patching, backups, desktops and email system.

For more information, please contact Butch Overby at 304-480-7718 or by email at Butch.Overby@bpd.treas.gov.

# 4. IT Service Supports DO and FMS with Website Development

In support of Treasury's Departmental Offices and the Financial Management Service, we enhanced the presentation of the Financial Report of the United States Government by creating and deploying a new website with HTML content previously available only in PDF format. These HTML pages allow readers the ability to navigate through the Report with efficiency and ease, view the source data for the Report's charts and graphs, and access other related sites and information. The site was deployed on February 25, 2011 and is accessible at: <a href="http://fms.treas.gov/finrep">http://fms.treas.gov/finrep</a>. This website will also be showcased at the Organisation for Economic Cooperation and Development (OECD) (<a href="http://www.oecd.org/">http://www.oecd.org/</a>) in Europe next month.

For more information, please contact David Givens at 304-480-7437 or by email at David.Givens@bpd.treas.gov.

## 5. Society of Government Travel Professionals Recipient

We were recently selected as one of the two recipients for the Society of Government Travel Professionals annual award for Best Government Entity. The award is primarily for the work recently performed to consolidate policy and research functions for both TDY travel and relocation services. In addition to the consolidation, the automation of several policy and research functions realized significant savings. The presentation of the award was held on February 23 at the AnCon'11 conference in Arlington, Virginia.

# 6. Discoverer Training Scheduled for March

We provide periodic Discoverer refresher training to assist customers in their efforts to effectively transition newly hired staff, refresh the skills of current staff, and meet other staff requirements. This training is provided to our customers at no charge. We will be conducting Discoverer Plus and Discoverer Viewer training March 23 and March 24, 2011, in Silver Spring, MD. Active Discoverer users have received training details via email.

Date:	Class Title:	Time:	Place:
March 23 March 23 March 24	Discoverer Viewer Session #1 Discoverer Viewer Session #2 Discoverer Plus		EEI Communications EEI Communications EEI Communications

Please note the Discoverer Viewer courses are identical and users need only register for one of them.

For more information, or to register for these classes, please contact Oracle Support at 304-480-8000 (Option 3) or by email at <a href="mailto:oraclesupportteam@bpd.treas.gov">oraclesupportteam@bpd.treas.gov</a>.

ARC Websites: Homepage I Customer Access Pages I Bulletin Archives

Administration: Subscribe I Unsubscribe I Bulletin Feedback