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## ARC Monthly Bulletin – August 2011

### *Valuable information for ARC's customers*

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##### **1. Selection of Training Facilities in Washington, D.C.**

ARC has selected new training facilities in Washington D.C. The contract award went to Total Coordination Professionals who have over a decade of experience providing training center services. ARC will have access to two downtown locations:

818 Connecticut Avenue, N.W. Washington, D.C.  
1325 G Street, N.W. Washington, D.C.

Each facility is conveniently located next to a metro stop and parking garages. Attendees of classes held at these locations will receive additional information as they sign up for classes.

For additional information, contact Tina Eddy at 304-480-8760 or [tina.eddy@bpd.treas.gov](mailto:tina.eddy@bpd.treas.gov).

##### **2. Customer Outreach Webinar**

On July 19, 2011, 25 attendees participated in our Travel User Group Webinar. All agencies that use our Travel Services were invited to participate. A total of six presenters provided visual aids while also encouraging open feedback via telephone and our live webinar. After the webinar, we invited attendees to participate in a survey to gain feedback that will be used to improve future webinars. Based on the success of the first webinar, we plan to work with our service lines to identify additional ways to use webinars to benefit our customers.

For additional information, contact Michelle Hickman at 304-480-7234 or [ida.hickman@bpd.treas.gov](mailto:ida.hickman@bpd.treas.gov).

### **3. Oracle Release 12 (R12) Project Update**

The R12 migration project is progressing through the Design and Development Phase and has initiated the Testing Phase. The first phase of testing will be to the changes or improvements made to the configuration. In the second phase of testing, the base lined configuration (includes the phase one design enhancements) will undergo extensive testing of the application's functionality with interfaces and custom routines intended to meet business requirements. System integration testing is scheduled to begin late in 2011 with User Acceptance Testing occurring in the spring of 2012.

For additional information or if you have any questions on the Oracle R12 Project, contact us at [R12Communication@bpd.treas.gov](mailto:R12Communication@bpd.treas.gov).

### **4. Efficiency Review Initiative**

As we progress through our efficiency pilots in the Classification and Staff Acquisition and Processing service areas, we recognize the efforts our customers are making to fully engage in the pilot changes. In the short time we have worked in the pilot environment, we are already seeing positive results. The more balanced workloads created by our organizational changes are creating flexible work capacity. This improves turnaround times in the staffing/classification and processing work. Like you, we do not want the overall impact of change to negatively impact our level of customer service. For that reason, we are closely monitoring the pilots and any feedback we receive to assess the success of any changes. Although we have received some positive feedback, we have also received feedback voicing concerns. Please be assured we are taking all feedback very seriously. As we move through the pilots, we will be making adjustments to address any concerns expressed by you, our customers. We expect additional change as we progress through our initiatives and recognize that those changes won't be successful overnight. We continue to rely on your feedback to ensure we have all the necessary information to move forward. We are confident that with your input, and more importantly your patience, these changes will be beneficial to our overall efficiency.

For additional information, contact Jennifer Lasko at 304-480-8311 or [hrodipilot@bpd.treas.gov](mailto:hrodipilot@bpd.treas.gov).

### **5. CFPB Implementation Update**

On July 21, 2011, the Consumer Financial Protection Bureau (CFPB) officially became a stand-alone Bureau. Our agency has been supporting CFPB through the management of Treasury Departmental Offices since October 2010 in Procurement, Travel, Human Resources, Financial Management, and Information Technology services. Through their transition to a stand-alone agency, our Human Resource Division on-boarded 473 positions, 156 transferred from Office of the Comptroller of the Currency (OCC), Office of Thrift Supervision (OTS), Federal Deposit Insurance Corporation (FDIC), Housing and Urban Development (HUD), and the Federal Reserve Banks and 317 were new hires. We want to congratulate CFPB for reaching this major milestone and look forward to our continued partnership with them through future endeavors.

For additional information, contact Michelle Hickman at 304-480-7234 or [Ida.Hickman@bpd.treas.gov](mailto:Ida.Hickman@bpd.treas.gov).

### **6. COTR Program Changes**

The Office of Federal Procurement Policy (OFPP) is finalizing expanded COTR policy for next fiscal year and beyond. One specific topic of interest is a plan to implement three separate COTR certification levels that will correspond to the varying complexities of contracts a COTR can be assigned to. The progressive levels will have different training requirements which become more detailed moving from level one to three. Also based on certification level, differing amounts of Continuous Learning Points (CLPs) will be required. An OFPP policy memorandum is expected soon. Additional details will be provided by the ARC COTR Program Manager, Loretta Osuna-Cotto, to all ARC and customer COTR's following receipt of the final policy change.

For additional information, contact Loretta at 304-480-8717 or [COTR@bpd.treas.gov](mailto:COTR@bpd.treas.gov).

## 7. OTS Consolidates with OCC

As a part of the [Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010](#), the Office of Thrift Supervision (OTS) was consolidated into the Office of the Comptroller of the Currency (OCC). The last day of operations for OTS was July 20, 2011, with a 90 day window allowed for final phase out work. OTS assets, liabilities, undelivered orders and unobligated authority were transferred to OCC effective July 21, 2011.

For additional information, contact Mike Foggin at 304-480-7020 or [mike.foggin@bpd.treas.gov](mailto:mike.foggin@bpd.treas.gov).

## 8. Cyber Security Program Review Evaluation Report Issued

The annual Cyber Security Program Review was completed in June by the Treasury Office of the CIO. The purpose was to assess the overall health of Public Debt's cyber security program and provide recommendations for enhancing security across the Department. Overall, the report was highly positive and Public Debt was cited as having best practices in place, as well as program improvements in development.

For additional information, contact Jim McLaughlin at 304-480-6635 or [jim.mclaughlin@bpd.treas.gov](mailto:jim.mclaughlin@bpd.treas.gov).

## 9. Fiscal IT Project Milestone Achieved

The Contingency and Alternate Processing Site (CAPS) Data Center in Mineral Wells, WV officially closed two months ahead of schedule on July 29, 2011. Closure of the CAPS Data Center is part of the overall Federal Data Center Consolidation Initiative (DCCI) to reduce the number of data centers in the federal government. The Bureau of the Public Debt (BPD) and the Financial Management Service (FMS) are collaboratively working on the closure of two more data centers located at Philadelphia and Hyattsville as part of the Fiscal IT project. As a reminder, the disaster recovery infrastructure which supports recovery capabilities for a number of customer applications, including PKI, was successfully moved from BPD's CAPS data center to FMS' Kansas City data center.

For additional information, contact Carlos Usera at 304-480-7823 or [Carlos.usera@bpd.treas.gov](mailto:Carlos.usera@bpd.treas.gov).

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