ARC Monthly Bulletin – June 2013

Valuable information for ARC's customers

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1. Fiscal Year 2014 Customer Agreements

We are working diligently to finalize our preparation work to ensure the annual customer agreements are distributed in a timely manner so each agreement is signed prior to the beginning of the Period of Performance. Administrative service agreements (Financial Management, Procurement, Travel, Human Resources and related systems) will be distributed separately from the Information Technology agreements. We are projecting that customers will begin receiving their Fiscal Year 2014 administrative services agreements by mid-summer and IT services agreements in September.

For additional information, contact Michael Satterfield at 304-480-5527 or <u>Michael.Satterfield@bpd.treas.gov</u>.

2. Association of Government Accountants Professional Development Conference & Exposition

We will be participating as an exhibitor at the Association of Government Accountants Professional Development (AGA) Conference & Exposition in Dallas, TX from July 14-17. This event always offers opportunities for us to personally interact with many of our current and potential customers. We invite you to stop by booth 505. Additional information can be found on the AGA website at the following address: http://www.agacgfm.org/PDC2013/Conference-Home.aspx.

If you plan to be in attendance and would like to discuss our services in detail, we encourage you to schedule an appointment with Michael Satterfield at 304-480-5527 or <u>Michael Satterfield@bpd.treas.gov</u>.

3. DISCOVERER VIEWER Virtual Training - Scheduled for July

We provide DISCOVERER refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct virtual training sessions July 9 through July 11, 2013. We will be sending all current DISCOVERER VIEWER users information about how to sign up for the classes, via email.

For additional information, contact Oracle Support at 304-480-8000 (Option 3) or <u>OracleSupportTeam@bpd.treas.gov</u>.

4. Transitioning Customer Agencies to Central Accounting and Reporting System

Beginning June 1, ARC began piloting its customer agencies as Central Accounting and Reporting System (CARS) reporters, a process that includes providing component Treasury Account Symbol (TAS) and Business Event Type Code (BETC) on all cash transactions at the point of entry in FMS's systems. Letters were sent during the past two months to each of our non-CARS reporter customer agencies providing more specific details of the transition and requesting their approval to begin piloting Treasury's cash systems.

The first phase of the pilot will include transitioning our customer agencies to provide the component TAS and BETC on all IPAC and deposit transactions. Phase one is expected to last 8-10 months as we transition 3-4 customer agencies each month. Phase two will include providing the component TAS and BETC on commercial payments. Phase two is expected to occur next summer 2014 after Oracle releases the necessary patch to provide TAS and BETC in the file record format required by Treasury for entry into Payment Applications Manager (PAM) and Secure Payment System (SPS).

In two to three months, we will begin contacting our platform customer agencies to guide them through the CARS transition as it relates to Oracle.

All agencies are expected to be fully transitioned to CARS reporting by October 1, 2014.

5. PRISM Training – Scheduled for July

We provide PRISM refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct PRISM Requisitioner training July 24 through July 26, 2013 in Washington, DC. We will be sending all current PRISM users information, via email, about how to sign up for the classes.

For additional information, contact PRISM Support at 304-480-8000 (Option 2) or <u>PrismSupport@bpd.treas.gov</u>.

ARC Websites: Homepage I Customer Access Pages I Bulletin Archives

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