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### ARC Monthly Bulletin – August 2013

#### Valuable information for ARC's customers

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DISCOVERER VIEWER Virtual Training - Scheduled for September

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### **FULL STORIES**

### 1. Accounting Services Division CRS Pilot Program

Treasury's Office of Financial Innovation and Transformation (OFIT) is always looking for ways to streamline and save money on processes; therefore, they have launched the Centralized Receivable Service (CRS) pilot program. This program allows agencies to focus on their mission and leave the debt collection work to the CRS staff. CRS collections will be processed by US Bank.

The pilot program started on May 20, 2013. The process begins when the Office of Retail Securities identifies the receivable to be collected. They put comments into their system called SIEBEL, and they send the information to the Accounting Services Division (ASD) for processing. At that time, ASD handles the accounting processes and then transfers servicing and collection of the invoice to CRS staff. CRS automatically starts the billing process the next day. They handle all the collections aspects including letters, phone calls, and other collection correspondence and follow up. CRS continues to send invoices and contact the debtor until the debt is paid or until the debt is 90 days past due. After 92 days, the information is forwarded to Debt Management Service's cross servicing program.

For additional information, contact Kimberley Krupinski at 304-480-6278 or kimberley.krupinski@bpd.treas.gov.

#### 2. GTAS Decision to Move Forward

Treasury and the Office of Management and Budget recently announced the decision to go live with Governmentwide Treasury Account Symbol Adjusted Trial Balance System (GTAS) as of December 2013. GTAS will replace Federal Agencies Centralized Trial Balance System (FACTS) I, Intragovernmental Reporting and Analysis System (IRAS), Intragovernmental Fiduciary Confirmation System (IFCS) and FACTS II for financial and budgetary reporting. Moving to one centralized system will make the reporting process more consistent and complete and will allow better analysis of the financial data.

We have been working with Treasury in testing and communicating any issues identified. Treasury recognizes there are still some outstanding issues, and they are committed to resolving these issues prior

to the go live date in December. We will continue to test and monitor our systems to ensure we are ready for the GTAS go live date.

For additional information, contact Paula Brockmeier at 304-480-7037 or paula.brockmeier@bpd.treas.gov.

# 3. Concur Government Edition (CGE) Sneak Peek Webinars

With the new CGE travel system transitions coming up in the future, we will be scheduling CGE system demonstrations in August and September, which will be available via GoTo Meeting webinars. These demonstrations will give our customer travel contacts and executives an opportunity to see the new system. Primary travel contacts will receive further details via email.

For additional information, contact the Travel Services Help Desk at 304-480-8000 (Option 1) or travel@bpd.treas.gov.

### 4. DISCOVERER VIEWER Virtual Training - Scheduled for September

We provide DISCOVERER refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct virtual training sessions September 10 and 11, 2013. We will be sending all current DISCOVERER VIEWER users information about how to sign up for the classes, via email.

For additional information, contact Oracle Support at 304-480-8000 (Option 3) or OracleSupportTeam@bpd.treas.gov.

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