ARC Monthly Bulletin June 2016 Valuable information for ARC's customers

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1. New Procurement Director

Jason Hill has been selected as the new Director of the Division of Procurement Services (DPS). Jason has been with the Bureau of the Public Debt and the Bureau of the Fiscal Service since 2006. He has worked on customer implementation projects and was the manager of the Administrative Resource Center (ARC) Project Management office. Jason has delivered on some very high profile projects for ARC, including serving as the project manager on the conversion to the Oracle on Demand, as well as leading the implementation of the first cabinet-level agency, Housing and Urban Development (HUD), into a shared financial management environment. Jason has managed Customer Service teams with responsibilities for all of ARC's agency customers' interagency agreements and service needs.

Prior to coming to Treasury, he worked 10 years in the private sector in similar leadership roles at Freddie Mac, SAIC, British Telecom, and the Boeing Company. Jason holds a Bachelor of Science in finance (West Virginia University, cum laude), a Master of Business Administration (George Mason University), a Master of Science, Information Systems Technologies (The George Washington University); He is also a certified Project Management Professional and holds a Master's Certificate in Information Technology Project Management (The George Washington University).

2. Naming Convention Change

Our naming convention will change in the June or July time frame for all the customer links. Old links will work concurrently for a set time frame. We recommend customers use the customer access page to access the new links to Oracle, Prism, and Discoverer.

For additional information, contact our help desk at 304-480-8000.

3. HR Connect Upgrade to PeopleSoft 9.2

The HR Connect Program Office has begun a large initiative to align HR Connect foundation with the latest version of PeopleSoft HR Management System 9.2 with an expected go live date of July 2017. This technology refresh from PeopleSoft 9.0 to PeopleSoft 9.2 is necessary to: 1) stay current with security requirements, 2) maintain compatibility with the latest browsers, 3) obtain vendor (Oracle) premium support, and 4) reduce customization and use delivered functionality instead, where possible. Along with this upgrade, we are looking to reengineer the HR Connect workflow. Our Business Systems Branch will represent, either as primary coordinator or in a supporting role, each of our HR Connect customers' interests on HRCPO's Partner Advisory Council meetings and will provide fit gap input with our customers issues in mind, coordinate additional customer input that is needed, disseminate upgrade information via status reports, ensure customer agency dependencies are in the upgrade plan, coordinate user acceptance testing, and provide training and assistance with change management. We will ask our customer POCs to answer or verify answers to fit gap questions, identify customer specific data interfaces/output, participate in user acceptance testing-including interfaces and workflow, and coordinate customer users training schedule.

For additional information, contact Emily Van Voorhis at <u>Emily.Vanvoorhis@Fiscal.Treasury.Gov</u> or Katrina Dickason at <u>Katrina.Dickason@Fiscal.Treasury.Gov</u>.

4. Accounts Receivables and Debt Collection Compliance

We attended the 2016 Annual Governmentwide Federal Receivables Management Symposium held in May to stay up-to-date on accounts receivable and debt collection issues. The focus of the symposium was looking back at 20 years since the Debt Collection Improvement Act (DCIA) and then beyond. After 20 years there are still agencies that are not complying with the law and we would like to help you avoid being one of those agencies. The Data Act requires Debt Management Services (DMS) to report to Congress agencies that are not in compliance. DMS has not begun this reporting process yet and is actively working to get agencies to comply.

The DCIA and the Data Act of 2014 mandate that all delinquent receivables (with few exceptions) that become 120 days delinquent must be referred to Debt Management Services' cross-servicing and Treasury offset programs. As part of Accounts Receivable Branch services, we can help you get set up for these programs, refer delinquent debts, and manage reports and post-referral activities.

For additional information, contact Kimberley Krupinski at <u>Kimberley.Krupinski@Fiscal.Treasury.Gov</u> or visit <u>https://fiscal.treasury.gov/debt-management/</u>.

5. Customer Meetings Recap

Our annual event was held May 17-18th and was titled *Facing the Future Together* as we focused on our collaborative approach to improving financial management. The two-day agenda included financial management topics on day one, with presentations by speakers from various areas within Fiscal Accounting. Day two included topics on Procurement, Travel, and Human Resources with speakers from each of these areas. A few of the "hot" topics presented were DATA Act, MAX Audit Site, GTAS, GFRS, G-Invoicing, and updates for Travel, Procurement, and Human Resources. During the two-day event, there was an opportunity for customer agencies to meet and talk with our staff. We also invite our customers to visit us in Parkersburg by reaching out to your customer service representative. In the near future, we will be in contact with your agency regarding feedback and to aid in planning for next year. We would like to thank everyone who attended and especially the National Archives for hosting the event for the second year.

For additional information, contact Anita Roach at <u>Anita.Roach@Fiscal.Treasury.Gov</u>.

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