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ARC Monthly Bulletin September 2018 Valuable information for ARC's customers

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1. Discoverer Decommission Planned for May 2019

The Discoverer Replacement Project Team would like to remind all Discoverer users, with the exception of U.S. Mint users, that Discoverer will be decommissioned in May 2019. Users are encouraged to begin using OBI to become more familiar with executing analyses and using dashboards. The full 'Discoverer Decommission Timeline' is available on the Customer Access Pages under Application Support/Manuals > OBI, or click the link below. https://arc.fiscal.treasury.gov/files/pdf/fsagencydiscovererdecommissiontimeline.pdf.

For additional information, or if you have any questions, contact the Oracle Support Team at 304-480-8000, Option 3, or OracleSupportTeam@Fiscal.Treasury.Gov.

2. OBI Online Training – Available Anytime

The Business Intelligence Group is pleased to announce that we have online OBI Training tutorials available on our Customer Access Page! Simply navigate to Application Support/Manuals > OBI > Online Training. This training can be taken at your convenience. Currently available are the tutorials listed below, with more online tutorials currently in development. We will update users as new tutorials are made available.

- i. Logging In
- ii. Exporting Analyses
- iii. Viewer Dashboard
- iv. Filters
- v. Prompts
- vi. OBI Calculations Part 1
- vii. OBI Calculations Part 2

For additional information, or if you have any questions, contact the Oracle Support Team at 304-480-8000, Option 3, or OracleSupportTeam@Fiscal.Treasury.Gov.

3. OBI Virtual Viewer (Dashboard) Training

The Business Intelligence Group provides OBI refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct virtual OBI Viewer (Dashboard) training sessions on the following days with both morning and afternoon sessions available. All current OBI users will receive information via email from the Oracle Support Team about how to sign up for the virtual classes.

- September 11th, 12th, 13th, 25th, and 27th
- October 30th
- November 1st, 13th, and 15th
- December 4th, and 6th

For additional information contact Oracle Support at 304-480-8000 (Option 3) or OracleSupportTeam@Fiscal.Treasury.Gov.

4. OBI Training

The Business Intelligence Group provides OBI refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct OBI training sessions October 9-12, 2018, in Washington, DC. All current OBI users will receive information via email from the Oracle Support Team about how to sign up for the classes.

For additional information contact Oracle Support at 304-480-8000 (Option 3) or OracleSupportTeam@Fiscal.Treasury.Gov.

5. Workflow Management Project

ARC is constantly striving for process improvements. Our team recognizes that as ARC's customer base has expanded, we also need to modernize our workflow management model as well.

As you may already be aware, ARC Financial Management (FM) is leading an effort to implement an integrated workflow process/communication tool to streamline the exchange of transactional requests between ARC and our agency customers. For our customers, accomplishing everyday tasks with ARC should be as seamless as possible, and the status of work should be transparent and easily traceable from initiation to completion. For our staff, providing excellent customer service should be easily manageable with the tools necessary in a single solution, and without the need to maintain multiple links and manual processes to ensure work is received and completed timely.

In August, we announced in the quarterly Financial Systems Advisory Committee (FSAC) meeting that we were gathering requirements for the new workflow management tool. We also reached out to our ARC Communications mailing group via an online survey to learn more about the greatest gaps and needs for better workflow communications with ARC from the viewpoint of our user community. Now that the team is nearing completion of requirements, we will provide updates as we progress through future phases of the project.

For additional information, contact one of the ARC project representatives below:

- Daniel Drake at <u>Daniel.Drake@Fiscal.Treasury.Gov</u>
- Leslie Radcliff at Leslie.Radcliff@Fiscal.Treasury.Gov
- Sandra Bumgarner at Sandra.Bumbarner@Fiscal.Treasury.Gov

6. FY19 BOC Listing

The 2018 OMB Circular A-11 has been released, and ARC's Budget group has made the appropriate updates for the 2019 Budget Object Class (BOC) listing. The FY19 BOC listing has now been published on the customer web pages.

For additional information, email the Budget group at <u>BudgetARC@Fiscal.Treasury.Gov</u> or <u>HUDBudgetARC@Fiscal.Treasury.Gov</u>.

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