
ARC Monthly Bulletin June 2019
Valuable information for ARC's customers

Article headlines appear below. Scroll down for full stories.

HEADLINES

General:

1. Update - 2019 ARC Shared Services Meeting Location Change
2. Office of Management and Budget (OMB) Memorandum on Shared Services

Procurement:

3. PRISM Requisition Refresher Training
 4. PRISM Buyer Refresher Training
-

FULL STORIES

1. Update – 2019 ARC Shared Services Meeting Location Change

The ARC Shared Services Meeting will now be held June 27, 2019, at the Renaissance Washington, DC Downtown Hotel, located at 999 Ninth Street NW, Washington, DC 20001. We are pleased to announce that this year's theme is "Shared Solutions, Higher Standards, and Smarter Government." The meeting will include one full day of interactive lectures with a customer feedback session at the end. Representatives from ARC will present topics including functional area operations and improvements. Invitations and registration information have been sent out and we strongly encourage your internal personnel to attend. In addition, Continuing Professional Education (CPE) credit will be offered. We will keep you posted as more event details are finalized and we look forward to seeing you there!

For additional information, contact Richard McFee at 304-480-7118 or Richard.McFee@Fiscal.Treasury.Gov.

2. Office of Management and Budget (OMB) Memorandum on Shared Services

On April 26, OMB set a new, long-term vision and strategy for approaching shared services through the issuance of [Memorandum M-19-16, Centralized Mission Support Capabilities for the Federal Government](#).

Following is a message from ARC's executive leadership regarding this announcement.

The Office of Management and Budget (OMB) recently announced a new strategy that will help agencies engage with shared service providers more efficiently and effectively. This new strategy supports the President's Management Agenda, Cross-Agency Priority Goal 5, Sharing Quality Services. As an ARC customer, you already know that shifting administrative services to shared service providers, like ARC, allows you to more clearly focus on your core mission. ARC will continue to provide these quality administrative services to each of our customer agencies.

OMB's new strategy includes the designation of several agencies to serve as Quality Service Management Offices (QSMO) for different shared service business lines. ARC provides services to our customers in several of those business lines, including Financial Management, Human

Resources, Travel, and Procurement. We are excited to support the implementation of the QSMO strategy and have already started to engage with the agencies designated to provide QSMO support. As a result of our preliminary discussions, we're confident that the strategic direction of each QSMO is supportive of the administrative services that ARC has provided for the last 20 years. As a provider, we've learned that shared services work best when we can standardize processes, consolidate systems, and automate transactions. We appreciate the opportunity to work with the QSMOs to spread these principles across the Federal government.

ARC will work closely with our business line QSMOs, especially over the next several months as OMB's strategy takes shape. We will continue to provide information to you through our website and newsletters, as well as directly engaging with each of your agency points of contact. Later this summer, you can join us at the ARC Customer Meeting on June 27th in Washington, D.C., to get additional information about our work with the QSMOs. If you have any questions or concerns, feel free to reach out to your Customer Service Representative.

3. PRISM Requisition Refresher Training

We provide PRISM Requisition refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct PRISM refresher training sessions July 15th and July 16th, 2019. All current PRISM users will receive information, via email, about how to sign up for the classes.

For additional information, contact PRISM Support at 304-480-8000 (Option 2) or PrismSupportTeam@Fiscal.Treasury.Gov.

4. PRISM Buyer Refresher Training

We provide PRISM Buyer refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will conduct PRISM refresher training sessions July 17th and July 18th, 2019. All current PRISM users will receive information, via email, about how to sign up for the classes.

For additional information, contact PRISM Support at 304-480-8000 (Option 2) or PrismSupportTeam@Fiscal.Treasury.Gov.

ARC Websites: [Homepage](#) | [Customer Access Pages](#) | [Bulletin Archives](#)

Administration: [Subscribe](#) | [Unsubscribe](#) | [Bulletin Feedback](#)