
ARC Monthly Bulletin April 2020
Valuable information for ARC's customers

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Human Resources

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1. Coronavirus COVID-19 Update

The Bureau of the Fiscal Service continues to closely monitor guidance from the Centers for Disease Control, the Treasury Department, the Office of Personnel Management, the World Health Organization and other authorities about the Coronavirus (COVID-19) and has taken proactive steps to maintain business operations. Fiscal Service continues to maintain normal operational status and to monitor and update contingency plans to mitigate operational disruptions and maintain a high level of service to our customers.

For the latest updates on ARC service level impacts and/or process changes, please read our [update document](#). This page will be continually updated as changes are identified. We appreciate your support and patience during this time. Questions can be submitted via [e-mail](#) or by calling (304) 480-5050.

2. OBI Training

The Business Intelligence Group provides OBI refresher training to assist our customers in their efforts to effectively transition newly hired staff and meet other potential training needs. This training is provided to our customers at no additional charge. We will be conducting OBI training sessions on the following dates with both morning and afternoon sessions available. All current OBI users will receive information via email from the Oracle Support Team about how to sign up for the classes.

April 22 – 23, 2020 (Virtual)
May 19 – 20, 2020 (Virtual)

For additional information, contact Oracle Support at 304-480-8000 (Option 3) or OracleSupportTeam@fiscal.treasury.gov.

3. Welcome New Customer

We are pleased to welcome the Privacy and Civil Liberties Oversight Board (PCLOB) to our customer base. The services we are providing PLCOB include: Financial Management, Procurement and Travel. With the addition of PCLOB, we now provide services to 84 Federal agencies.

For additional information, contact Michael Satterfield at 304-480-5527 or Michael.Satterfield@fiscal.treasury.gov.

4. Management Announcement

Matt Hansell has been selected as the Director of our Employment Service Division (ESD). He has been the Acting Director for the past 5 months. Matt has been with Fiscal Service since 2002 and has held Manager positions for the past 12 years in ARC Financial Management. Over the years, he has held leadership positions on numerous customer implementation projects, and has gained broad experience with business process improvement, organizational change management, and project management disciplines.

5. Interface between ARC Oracle Federal Financials and HHS' Grant Solution Grant Management Module

Last year at the ARC Customer meeting you heard about an interface between ARC's Oracle Federal Financial system and HHS' Grant Solution Grant Management Module. The interface is now in production and ARC has entered into a cost sharing agreement with HHS for the interface. If ARC provides grant transaction processing for your agency and you use or are interested in using HHS' Grant Solution Grant Management module for your grant system, please contact Michelle L. Yanok, Michelle.Yanok@fiscal.treasury.gov or 304-480-7236 to learn more about this integration.

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