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FULL STORIES

1. **FY 22 Transparency File**

Our FY22 Pricing Transparency file is now finalized. This customer insight into budget and pricing detail has been in place for seven years now. The new file continues the same format and compares 2021 vs 2022 data. Details include: direct and indirect budget, cost model methodology, direct FTE distribution, and ultimately pricing by each of our administrative services.

The presentation of data is provided via two tables. First, the budget table portrays budget detail by object class and direct labor breakdown. Second, the customer allocation and price tables then walk by customer those same budget dollars to customer prices. To assist with customer consumption, a reference guide and walkthrough is included at the start of the file.

Link to the Pricing Transparency can be found from our homepage under the "About ARC" menu followed by the "Quality & Value" section link. Inside that page a Pricing Transparency segment will be found containing the pdf.

If you have any questions, please contact your Customer Service Representative.

2. **Putting Customers at the Center of our Workflow**

We are continuing our work within Salesforce with a focus upon budget execution, associated reports and dashboard, and supporting global features. Over the next 12 weeks, we will be working to complete the Minimally Viable Product (MVP) for additional business processes: Allocation, Appropriation, Apportionment, and Allotment.

In our live instance of Salesforce, we will build these workflows with a similar human centered design approach to get feedback from customers and employees. Once we have fine-tuned our new workflows, we will position ourselves for user acceptance testing. After that user testing, the next step would be to move to production usage of Salesforce for these processes with a group of customers.

Would you like to be one of the first to begin working in this tool? Please reach out to Jacob Oberlin at Jacob.Oberlin@Fiscal.Treasury.Gov and/or Dave Drennen at Dave.Drennen@Fiscal.Treasury.Gov.

3. **2021 ARC Customer Meeting**

On Wednesday, July 28, 2021, ARC hosted its annual ARC Customer Meeting. This year's theme "Better Together: Co-Creating our Future" represents the high priority that ARC places on providing best-in-class customer experience for customer agencies. This year's meeting offered three 90-minute sessions that included topics and highlighted services across all four service lines – Financial Management, Travel, Procurement, and Human Resources. Important to this year's event was live interaction with the audience, gathering real-time feedback, and showcasing the benefits and value ARC is providing. Across the day, the event filled nearly 300 seats. Visit the [Past Events and Training](#) section on our news and events page to view session recordings and download handouts.

4. FAITAS Transitions to Federal Acquisition Institute's CornerStone OnDemand (FAI CSOD – “see-sod”)

FATIAS, the online registration system for federal civilian acquisition workforce training and the system of record for all federal civilian acquisition certification programs was replaced with FAI CSOD on 6/1/2021. The migration to FAI CSOD was a government-wide adoption which replaced FAITAS in its entirety.

Although FAI CSOD is a similar training system that can issue certifications, it does not track continuous learning (training hours) or achievement (renewal of certifications) like FAITAS. As such, training/training milestones achieved must be tracked manually, outside of the system which will require an additional level of effort from the CORs. A request to add a continuous learning module was made to FAI CSOD, but it's unclear if the module will be added.

FAI CSOD key features include the ability to search for and complete training classes and request new certifications.

The difference between the two systems and the resulting impact to CORs is that FAI CSOD does not contain a continuous learning module or a dashboard that shows certification expiration dates and continuous learning status, therefore CORs must track training hours and expiration/achievement via an Excel spreadsheet.

Navigating and utilizing CSOD will be a work in progress over the next few months as CORs get used to the new system and begin manually tracking their own training/certifications.

If we service your agency CORs and you have questions regarding FAI CSOD, please contact COR@Fiscal.Treasury.Gov.



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