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## **FULL STORIES**

1. <u>2022 ARC Customer Day</u>

# Strong Foundation, Reaching for New Heights

### Wednesday, May 11, 2022 | 8:00 AM - 4:00 PM ET

Join us in a one-day, four-part virtual conference that unites its customers across the federal government to provide key strategic and practical information for today's shared service customer. This is a valuable opportunity for all customers – leadership and staff alike – to gain insights into ARC's strength as a shared service provider and perspective on building the future of ARC using customer insights. From improving the delivery of ARC's core services to making improvements in your customer experience, the ARC team is working for you.

- Session #1 | 8:00 AM 9:00 AM ET | ARC Today and Into the Future
- Session #2 | 10:00 AM 11:00 AM ET | Strategic Partnership: Getting the Most from ARC Services
- Session #3 | 12:30 PM 2:00 PM ET | Expert Service Delivery and Year-End Guidance
- Session #4 | 3:00 PM 4:00 PM ET | "Ask Me Anything" with ARC Leaders

Visit the ARC Customer Day landing page today to learn more.

### 2. New Supplier Request Form

DUNS will no longer be available in the System for Awards Management (SAM.gov) after 4/03/2022 and can no longer be used to submit new Supplier Requests. Instead a Unique Entity Identifier (UEI) has been issued and is currently in SAM for all existing Supplier records. New suppliers can request one for free at SAM.gov.

To accommodate this change the Vendor Supplier Group (VSG) in collaboration with the Graphics, Printing and Imaging group is pleased to announce the NEW and IMPROVED Dynamic Supplier Entry form! The form helps Customers provide what is needed by opening the required fields based on choices you make in the form. This form along with Instructions and Frequently Asked Questions is available on your Customer Access page under forms. Or you can receive it upon request from VendorSupplierGroup@fiscal.treasury.gov.

### 3. oneARC Portal will be available soon for Budget Transactions

We are excited to announce that the oneARC Portal will be available to most customers on 5/17/2022 for submitting budget transactions!

Budget staff and the project team stands ready to get users registered for training. If you haven't signed up for training, please reach out to <u>Bradley.Hensley@fiscal.treasury.gov</u>.

oneARC Portal process requirements for Manual Obligations is next!

We are beginning to create requirements for our next area of development, and we want your voice, the Customer, at the center. If you're interested in participating in requirements sessions for "manual obligations", please reach out to <u>Jacob.Oberlin@fiscal.treasury.gov</u> and <u>Anda.Coiner@fiscal.treasury.gov</u>.

## 4. PRISM Insight: One Giant Leap Forward

PRISM upgrades are underway! ARC's Division of Procurement Services has started the exciting work toward upgrading the PRISM contract writing system to include the Insight Platform and two important applications. First, we plan to introduce PRISM 7.5, which will provide improved analytics and dashboard display options. However, we aren't stopping there. Around the end of the calendar year, we plan to roll out PRISM's Insight platform with the Data Validation and Accelerator applications bringing even greater tools to improve the user experience.

In recent customer engagement surveys and meetings, you told us that you wanted greater status visibility, increased access to data and documentation, enhanced quality and compliance, and real-time contract management. This PRISM upgrade will give you improved analytics, dashboard displays, automated error-proofing, document routing, and status reporting at your fingertips.

Join us May 11<sup>th</sup> for the <u>2022 ARC Customer Day</u> during Session 2 "Strategic Partnership: Getting the Most from ARC Services" to learn more. And stay tuned for regular communications and opportunities to join drop-in sessions along the way to help develop a system that meets your agency's needs.

Contact Barry Holstein at <u>Barry.Holstein@fiscal.treasury.gov</u> if you have additional questions.

ARC Websites: <u>Homepage</u> I <u>Customer Access Pages</u> I <u>Bulletin Archives</u>

To provide feedback on the bulletin, please contact us at ARCCommunicationsmailbox@Fiscal.Treasury.Gov.