



# Monthly Bulletin

SEPTEMBER 2022

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## Upcoming events

### ConcurGov Travel System User Training

[Sept. 22 | 1:00-4:00 PM ET](#)

### Travel Quarterly User Group Meeting

[Oct. 20 | 1:30-2:30 PM ET](#)

### JFMIP Federal Financial Management Conference

[Nov. 17 | 9:00 AM-4:15 PM ET](#)

### GENERAL

## New Look, Same Great Content

This month, we're excited to roll out some design changes to your ARC Bulletin. This monthly email has long been the source for the latest news about ARC services, including information about upcoming deadlines, new initiatives, and best practices. While the design has changed, you'll still find the same helpful information to get the most out of your partnership with ARC. Thank you for being a Bulletin subscriber. [Let us know what you think](#) about the new design.

## Customer Satisfaction Survey Coming This Month

We are committed to delivering customer-focused services that help your agency succeed. One important way we do this is soliciting feedback from our customers and acting on what we hear. On Sept. 12, the Bureau of the Fiscal Service will send out this year's Customer Satisfaction Survey. This confidential survey is your opportunity to help us improve our service to you and your agency.

We encourage you to take this opportunity to share your feedback as an ARC customer. For questions about the survey, email [Agency.Outreach@fiscal.treasury.gov](mailto:Agency.Outreach@fiscal.treasury.gov).

## Signed Administrative Agreements Due Sept. 16

In June, we distributed the FY23 annual administrative agreements for Financial Management, Procurement, Travel, and Human Resources services. To ensure your annual agreement is processed in a timely manner, please return your signed agreement by Sept. 16.

For questions or to discuss your agreement, contact your customer service representative. We look forward to another successful year helping your agency fulfill its mission.

## FY23 Pricing Transparency Now Available

We are committed to transparent pricing and audit reporting. Our transparency keeps you informed and holds us accountable for the services we provide. Every year, we publish pricing transparency information with insight into the budget, cost model methodology, direct staff distribution, and pricing by each of the administrative services. The data provides a two-year comparison.

You can access the FY23 Pricing Transparency file [here](#). Data for past years is available on our website [here](#).

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### FINANCIAL MANAGEMENT

## oneARC Portal Budget Module is Fully Deployed

All customer agencies are now submitting requests in the oneARC Portal using the Budget functionality. Thank you to all customers and employees that contributed through testing, providing feedback at demos, sharing their business needs and wants, and collaborating each step of the way.

More functionality is coming soon for the oneARC Portal, including creating and managing Financial Management Purchasing Requests (manual obligations) and associated Delegation of Authority (DOA), as well as application features like request approvals, requester final closure, reporting and dashboarding, Help Center support, and account management. The Purchasing module go-live for all customers is targeted for Nov. 1.

Our project team will be reaching out in the coming weeks to support you and your agency in this transition through demos, training, resources, and establishing user accounts. Stay tuned to the Bulletin for regular updates about future releases.

We appreciate the opportunity to continue this journey together and are excited for what's to come. For questions or to get involved, contact [Anda.Coiner@fiscal.treasury.gov](mailto:Anda.Coiner@fiscal.treasury.gov) or [Jacob.Oberlin@fiscal.treasury.gov](mailto:Jacob.Oberlin@fiscal.treasury.gov).

## Supporting You with G-Invoicing Readiness

On Sept. 11, we will implement a G-Invoicing to Oracle integration in preparation for the Oct. 1 G-Invoicing mandate for new FY23 Intra-governmental Transactions (IGT) orders.

We are adopting a pull-centric approach for integration, with full-service customer agencies interacting with the G-Invoicing product and ARC staff pulling those transactions down to Oracle Federal Financials.

In the case of platform customers, agencies will pull their own transactions into Oracle after completing the requirements in the G-Invoicing product. Use of the PRISM IAA functionality will cease for new FY23 orders brokered through G-Invoicing given the mandate and new integrations being implemented.

[Click here](#) to see a high-level flow chart of the new integration. For questions, please contact [ARCGINV@fiscal.treasury.gov](mailto:ARCGINV@fiscal.treasury.gov).

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## HUMAN RESOURCES

### webTA Sunsetting in 2024

We are kicking off a project to migrate to a new Time and Attendance (T&A) system prior to June 2024. The vendor UKG (formerly Kronos) recently announced that webTA is nearing the end of its supported lifecycle. After June 2023, UKG will no longer provide engineering support for webTA, including no new releases, service packs, or bug fixes. UKG will discontinue all support for webTA in June 2024. UKG has a similar T&A product, GovTA, which is more 508 compliant and can be cloud hosted. We are currently exploring GovTA and other T&A system options.

We reached out to customer agencies in August to request a T&A contact and will continue to keep you updated and consult with customers as this project progresses. If you have any questions, please contact Diane Dawkins at 304-480-8268 or [Diane.Dawkins@fiscal.treasury.gov](mailto:Diane.Dawkins@fiscal.treasury.gov).

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## PROCUREMENT

### Helping You Finish the Fiscal Year Strong

The end of the fiscal year is fast approaching. Our Procurement specialists are hard at work ensuring our full-service customers receive great service, meet regulatory requirements, and are set for a smooth transition to the new fiscal year. Here are important year-end reminders for our Procurement partners.

**Deadlines:** The deadline to submit new purchasing requisitions for FY22 has long passed. Any unplanned mission critical submissions will require reprioritizing acquisition activities to facilitate the critical need and ensure that we successfully complete requested actions.

**Fiscal Year End:** The last day of FY22 is on a Friday. Please work with your Procurement contact to ensure all requests are completed before logging out for the weekend as staff may not be available over the weekend.

**Future Consideration:** If your contract period ending coincides with the changing of the fiscal year, consider changing the period date to another time of year such as Q2. This easy move helps to balance work throughout the year and relieve year-end stress for everyone. Your Contracting Officer can help you with the date change.

For questions about the status of any requested action, please reach out to your assigned Contracting Officer.

## Delivering Greater Value with PRISM Insight

Our Procurement team continues to move forward with the planned upgrade of PRISM and the implementation of PRISM's Insight platform for full-service procurement customers. We are planning a broader audience demo in the weeks to come.

If you would like to receive email updates or be invited to the demo, please email us at [Prism.Insight@fiscal.treasury.gov](mailto:Prism.Insight@fiscal.treasury.gov). [Click here](#) for more information about the work we are doing with PRISM Insight.

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