



Monthly Bulletin

JANUARY 2023

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ConcurGov Travel System User Training

[Jan. 26 | 1:00-4:00 PM ET](#)

GENERAL

Wishing You a Happy New Year

As we close out 2022 and start the new year, we want to say thank you to all our customers for putting your trust in ARC as your shared service provider. This year, we celebrate 25 years in business. Since 1997, ARC has grown from eight agency customers to almost 90. Your partnership with ARC directly contributes to making the government work better and cost less for the American taxpayer.

We are on this journey together and we are devoted to making it the best it can be. Best wishes for a happy and safe 2023.

FINANCIAL MANAGEMENT

oneARC Portal: Accounts Payable (Invoice) Update

Happy New Year! We want to thank you for your partnership and collaboration throughout this past year. In 2022, you informed, opined, tested, trained, and are using the oneARC Portal.

Together, we delivered new functionality and automation within the oneARC Portal Budget and Purchasing Modules. You are now able to:

- Access the portal without a password through Single-Sign On,
- Authenticate transactions before submission,
- Leverage useful resources for operating in the portal through the Help Center,
- Rely on automated authorizations for submitted requests,
- Manage your workload through unprecedented transparency,
- Gain insights on the work you have with ARC through robust reports and dashboards,
- Communicate with your service provider in real-time through Chatter, and
- Much, much more.

We could not have done this without you. Thank you for making this possible and helping us to improve the experience for all ARC customers.

As we start 2023, we continue to develop the oneARC Portal to better serve customers and employees. Accounts Payable UAT training begins Jan. 5, and UAT testing will occur Jan. 9-13. Our proposed go-live is Feb. 10.

Please contact Anda.Coiner@fiscal.treasury.gov or Jacob.Oberlin@fiscal.treasury.gov if you have questions, or if you would like to get involved. Again, we appreciate the opportunity to continue this journey together and are excited for what's to come!

Oracle Data Center Migration

We will migrate the Oracle Federal Financials, PRISM and OBI infrastructure currently located at Oracle Managed Cloud Services (OMCS) in Austin, TX to Oracle's new modern data center - the Oracle Cloud Infrastructure (OCI) data center – located in Ashburn, VA.

The OCI data center includes “Always On Encryption”, which allows ARC to resolve a security concern with encryption that is only done at rest currently. This allows OCI to be rated Fed Ramp HIGH, which is an improvement over our current OMCS data center rated Fed Ramp MODERATE. Both Shared and US Mint Manufacturing instances will be moving at the same time.

Below are the key milestone dates that have been approved by the ARC Executive Board and IT Enterprise Architecture Boards.

- System Integration Testing – Complete
- User Acceptance Testing – 12/05/2022 thru 02/08/2023
- Go Live - Weekend of 03/13/2023 (subject to necessary approvals)

Due to changes in IP addresses and application URLs, all Oracle, OBI, and PRISM users are highly encouraged to participate in user acceptance testing. Changes may be required to agency firewall settings, browser group policies, or incoming email filters if connectivity issues arise. To request access to the test environment, email ARCCustomerNotification@fiscal.treasury.gov.

PROCUREMENT

Management Changes

Barry Holstein has been selected as the Branch Manager of the newly formed Centralized Services Branch (CSB) within ARC's Division of Procurement Services. The Centralized Services Branch will focus inwardly on continuous improvement through program management support, data analysis, and operational training. Additionally, CSB will have an outward focus through ARC's managed purchase card programs which will be placed within CSB, with Karla Buttrey retaining her role in a supervisory capacity of purchase card services.



Barry Holstein graduated from the University of Charleston with a Master of Science degree in Human Resources and an Executive Certificate in Public Administration from Liberty University. His career includes over 20 years of operations management experience in the private sector before transitioning to the federal government in 2017.

PRISM Insight Goes Live in March

Due to an application programming concern, the PRISM Insight go-live date for full-service Procurement customers has been postponed until the end of March 2023. The program concern was identified during our internal testing, and a solution is being developed. This has also delayed our broader user testing planned initially for mid-January. Once we are confident that the error has been corrected, updates regarding training and testing will be communicated. If you have questions, please direct them to PRISM.Insight@fiscal.treasury.gov.

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