



# Monthly Bulletin

July 2025

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Stay up to date on the latest ARC News here:

[ARC News and Events](#)

### General

## FY26 Pricing Update

As ARC continues internal coordination efforts to implement recent federal policy directives, as a result the release of Fiscal Year 2026 pricing is now expected in mid to late August. We understand that this information is critical to agency planning and decision-making, and we recognize the potential impact that a delay may cause. Please know that we remain committed to keeping you informed with timely and transparent updates as soon as additional information becomes available. We appreciate your continued partnership and patience during this process. For immediate assistance or questions, please do not hesitate to contact your customer service representative (CSR).

### General

## ARC AI Exploration & iHub Update

ARC's journey into Artificial Intelligence and automation is gaining serious momentum! From streamlining procurement to optimizing help desk efficiency, innovations are unfolding across multiple fronts.

**PRISM Ally**, our AI-powered chat assistant embedded within the PRISM Procurement Application, is moving steadily through the governance process. Once fully approved, Ally will empower Contracting Officer Representatives (CORs) by simplifying FAR clause updates and accelerating contract actions. Meanwhile, **Salesforce Chatbots** are also advancing, built to tackle everyday inquiries and deliver instant answers—keeping users informed without the wait.

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Already live in production, the **HR Menu-Driven Chatbot** is helping users help themselves, improving service efficiency while freeing up valuable Help Desk resources. More bots are in the pipeline, each designed to boost self-service and deliver real-time support that cuts costs for both ARC and our partners.

Driving even more innovation is ARC's very own **InnovationHub (iHub)**—a volunteer-powered think tank determined to reshape how we work. With several creative submissions already evaluated, the initiative continues to fuel meaningful change across the organization. Stay tuned—ARC is just getting started.

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## General

### oneARC Portal Update

The oneARC Portal Team is pleased to announce upcoming enhancements to the Customer Access Pages (CAP) in the oneARC portal (<https://arc.fiscal.treasury.gov>). Over the next month, we will finalize the design of the new CAP and look forward to unveiling it through User Experience testing with a select group of volunteers. In early June, we conducted a focus group to review menu navigation and gather valuable customer feedback. Your insights are directly shaping the final development of the authenticated page design. Thank you to everyone who participated and contributed to improving customer experience! We value your feedback and encourage you to share your thoughts. Keep an eye out for invitations in mid-July to preview the CAP updates. Your continued engagement is greatly appreciated, and we welcome any feedback or enhancement requests at [onearcnotifications@fiscal.treasury.gov](mailto:onearcnotifications@fiscal.treasury.gov).

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## Financial Management

### ARC OneStream Upgrade

The ARC OneStream team continues working to plan a future upgrade. We are on SaaS platform version 7.2.4 and are collaborating with OneStream Support to ensure ongoing federal security compliance in version 9. We are targeting OneStream version 9 Go-Live near Spring 2026. Please look for Customer Notification emails for actions that you might need to take related to upgrades. Any internal ARC or external customer actions will be communicated in advance.

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## Financial Management

### Government Purchase & Fleet Card - Monthly Accounting Update

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#### **NOTABLE DATES**

07/01/2025	FY25 3rd Quarter Accruals will begin being posted
07/04/2025	July Statement Becomes New
07/15/2025	FY25 3rd Quarter Rebate Reports are received from Citi
07/18/2025	July Statement Auto Close
08/19/2025	Drop In Refresher Training

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## **IMPORTANT INFORMATION**

### **DROP IN REFRESHER TRAINING**

The Accounting Purchase Card Team will be providing FREE refresher training in August 2025. Refresher training is optional for Purchase Card Cardholders and their Approving Officials.

The drop-in sessions will cover accounting related topics, such as:

- Cardholder and Approving Official Responsibilities
- Customer Access Page (CAP) review
  - Training resources
- CitiManager Navigation
- How to assign/reallocate accounting to transactions in Citi, after the purchase
  - Custom GL Creation
  - GL Maintenance
- Approving Transactions in Citi
- oneARC Portal:
  - Rejected Invoices
  - Invoice Corrections

The official dates and times are:

- August 19, 2025 – 1:30pm -3:30pm EST
- August 20, 2025 – 1:30pm -3:30pm EST

\*Please note that both training classes will cover the same topics.

Those that want to attend the training can send an email to [AcctgCardProgram@fiscal.treasury.gov](mailto:AcctgCardProgram@fiscal.treasury.gov) specifying their preferred date. We ask that these requests are submitted to us before August 19, 2025.

### **SUMMER VACATION GUIDANCE**

With possible summer vacations approaching, Cardholders should log in to Citi and reallocate transactions in advance of their time off. Approving Officials must also ensure that all transactions ready for approval are reviewed and closed promptly. This proactive approach will help maintain timely reallocation and approval, preventing transactions from auto-closing.

## **TIPS & REMINDERS**

### **PURCHASE CARD FORMS**

Correction Forms and Miscellaneous Obligation Request Forms (MORFs) can be found on the customer access page (<https://arc.fiscal.treasury.gov/login/>). Once on the webpage, click your agencies

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name. Next, hover over Financial Management on the top toolbar and select Forms. You can select Purchase and Fleet Cards from the listing on the left of the webpage to get to the purchase card forms quickly.

## CUSTOM G/L CODES

Did you know that you can modify your Custom GLs in Citi? If you require help on this, there is a video guide available on the Customer Access Page (<https://arc.fiscal.treasury.gov/login/>) called General Ledger Code Maintenance Video Guide that will walk you through step by step how to manage your Custom GLs.

If a transaction is rejected during processing in Oracle because of a CV Rule violation, Cardholders should delete or modify the Custom G/L Code within CTMS under Custom G/L Maintenance to avoid future errors.

## ONEARC PORTAL HELP DESK

When submitting a request within the OneARC Portal, questions can be directed to OneARCNotifications Team at [onearcnotifications@fiscal.treasury.gov](mailto:onearcnotifications@fiscal.treasury.gov) or (304) 480-8000, option 8.

## AUTO CLOSE

<b>39</b>
# of Cardholder Statements that Auto Closed in June 2025 (Combined total for all agencies)

**Reminder:** Even though transactions can be reconciled/reallocated and approved on the day they post to a statement in CTMS with Daily Pay, ALL transactions on a statement must be reconciled/reallocated and approved by the scheduled Auto Close date, or the statement will automatically be closed by CTMS.

**Hint:** The monthly Auto Close date can be found on the 2025 Purchase & Fleet Card Schedule located on the [Customer Access Page under Financial Information > Guidance & Reference > Purchase & Fleet Cards](#).

## BULLETIN CUSTOMER FEEDBACK

If you have a topic that you would like to see discussed in our monthly bulletin, please send an email to [AcctgCardProgram@fiscal.treasury.gov](mailto:AcctgCardProgram@fiscal.treasury.gov)

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