

# HR Connect 9.2 Upgrade

Katrina Dickason May 2017







### HR Systems Help Desk

#### **Systems**

- HRConnect
- inCompass
- EODS
- webTA
- TLMS
- Career Connector
- EPP
- NFC
- Workforce Analytics
- HR Reports

#### **Services**

- System Requests
- Troubleshooting
- User Acceptance Testing
- Customer Training
- Participate in Change Control Boards and project teams

#### Contact us:

- 304-480-8000 option 4
- hrsystems@fiscal.treasury.gov
- Customer Access Web Page
   https://arc.publicdebt.treas.gov/customer\_access\_pages.htm





### HRConnect 9.2 Upgrade Timeline

Activity	High Level Date
Contract Awarded	February 2016
Fit-Gap	March – June 2016
Customer Fit-Gap	May – July 2016
Functional and Technical Design & Development	July 2016- March 2017
System Integration ,  Regression, and Performance Testing	March 2017- June 2017
User Acceptance Testing	June 9 - July 7, 2017
Training	June 9 - July 14, 2017
Go Live	July 19 2017





### HRCPO's 9.2 Upgrade Project Overview



Innovations: Breadcrumbs, Global Search

User Interface: Homepages

Approval Workflow Engine Implementation

PeopleTools Upgrade 8.53 to 8.55

Transparent to Users

Noticeable to

**Users** 

Technical Upgrade 9.0 to 9.2

(Exhaustive review of all 25 HRC functionalities; Carry forward HRC bolt-ons)





### ARC HR Role

ARC HR has been representing, either as primary coordinator or in a supporting role, for each of our HR Connect customers' interests on HRCPO's Partner Advisory Council (PAC) for the Upgrade project. PAC representatives responsibilities include:

- Attending Upgrade Customer standing project meetings
- Providing fit gap input with our customers' issues in mind
- Coordinating any additional customer input
- Disseminating Upgrade information to customer agencies
- Providing change management communication templates for customer use
- Coordinating User Acceptance Testing
- Delivering User Training





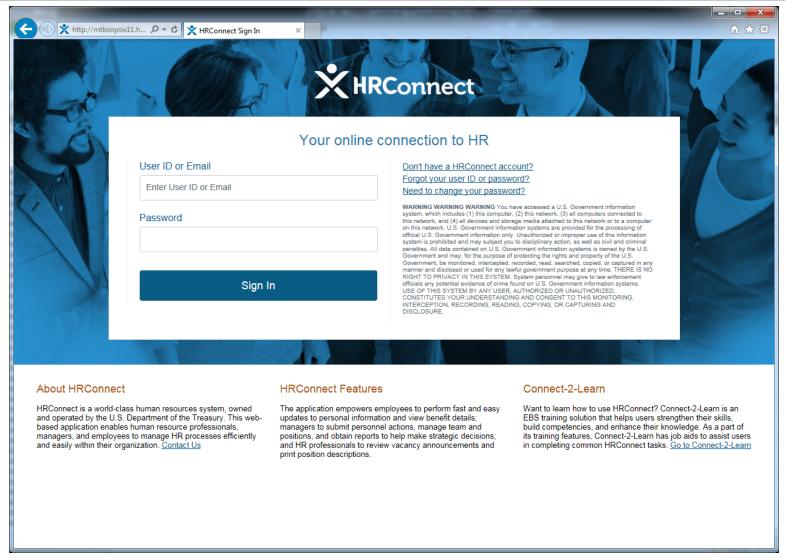
### 9.2 HRConnect Upgrade

### **Major Changes:**

- Renovated the home pages / tab names
- Improvements to SF-50 Process
- Improvements to Canned Reports
- More Configurable Customer Workflow
- Improved Help and Navigation
- Retired and Streamlined Features and Functions



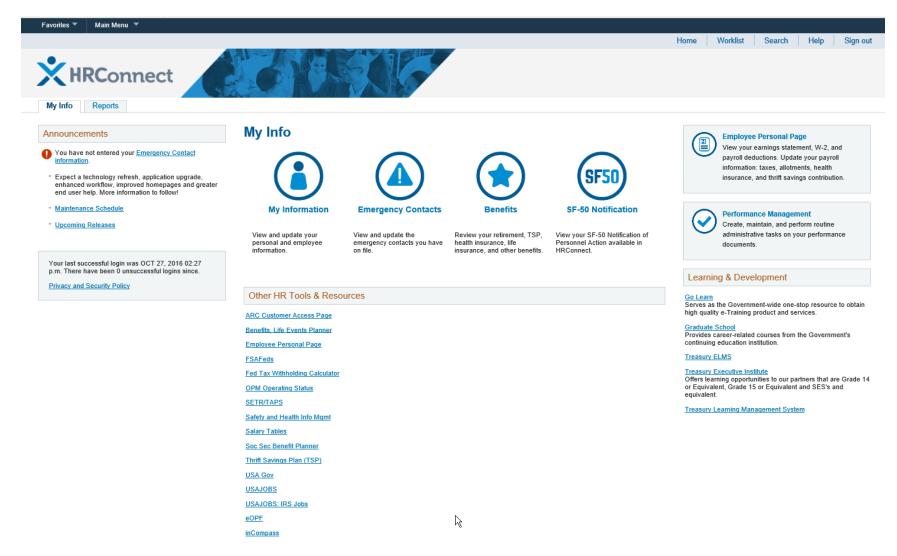
### New Login Page







### New Employee Tab- My Info







### SF-50 Process Updated

Eliminated the multi-step process; quick access from the SF-50 shortcut

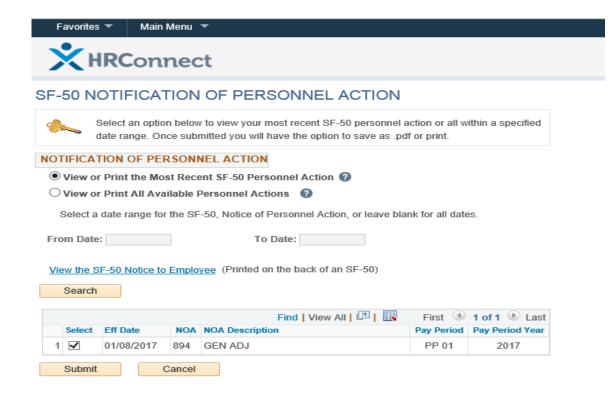
 Defaults to 'View or Print the Most Recent' option and will automatically be prepopulated as soon as an employee accesses the page without having to click

 SF-50(s) opens in a new window for user to view and print

 No longer goes to report output

search

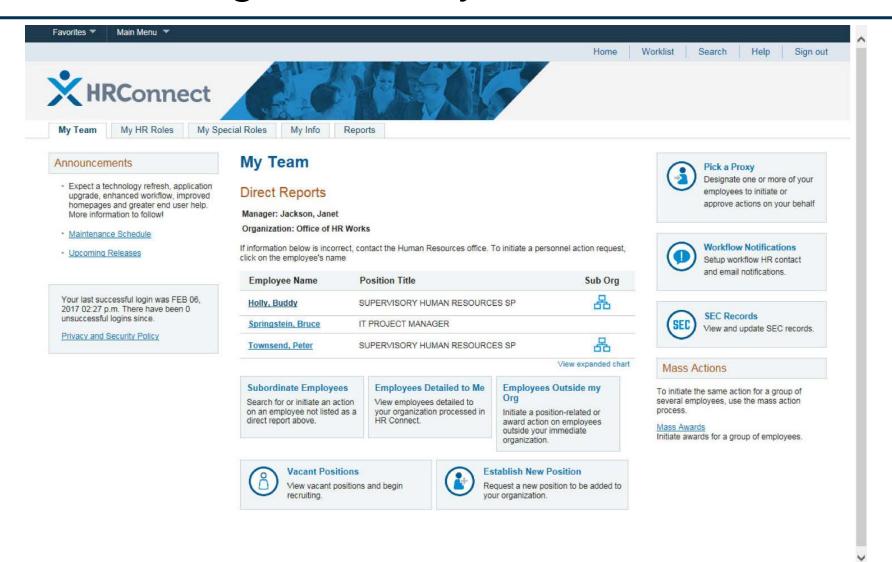
- Email notifications updated with homepage and navigation changes
- Similar changes made in the HR view







# New Manager Tab- My Team







### Homepages – My Team Highlights

- Learning and Development links moved to the My Info page
- Manager Reports pagelet and Print PD moved to the Reports landing page
- Workflow Profile replaced with Workflow Notifications
  - MSS workflow based on Reports To Hierarchy
- Worklist notifications will display in the announcements section

# Announcements 1 You have items in your Worklist.

Pick a Proxy – no change

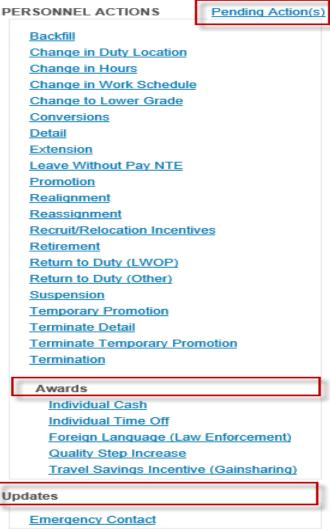




### Manager Self Service Improvements

- Replaced definition hyperlinks with
- Reorganized the Personnel Actions section
  - Relocated the Pending Actions link to the top
  - Separated Awards and Updates
  - Alphabetized the actions list









### Revised Proxy/Group Tab

#### **Current version of HRC:**

Manager HR Employee Report Output Bureau Maintenance Proxy/Group PDS Menu

- Proxy/Group tab name will change to Proxy Actions.
- Group worklists will be maintained under Worklist.
- Proxy Actions tab will include People and Positions





### Homepages- Proxy Actions





My Info

**Proxy Actions** 

Reports

#### Announcements

- If this were an actual emergency you would know
- Expect a technology refresh, application upgrade, enhanced workflow, improved homepages and greater end user help. More information to follow!
- Maintenance Schedule
- Upcoming Releases

Your last successful login was MAR 23, 2017 08:12 a.m. There have been 0 unsuccessful logins since.

Privacy and Security Policy

#### **Proxy Actions**

#### Proxy As

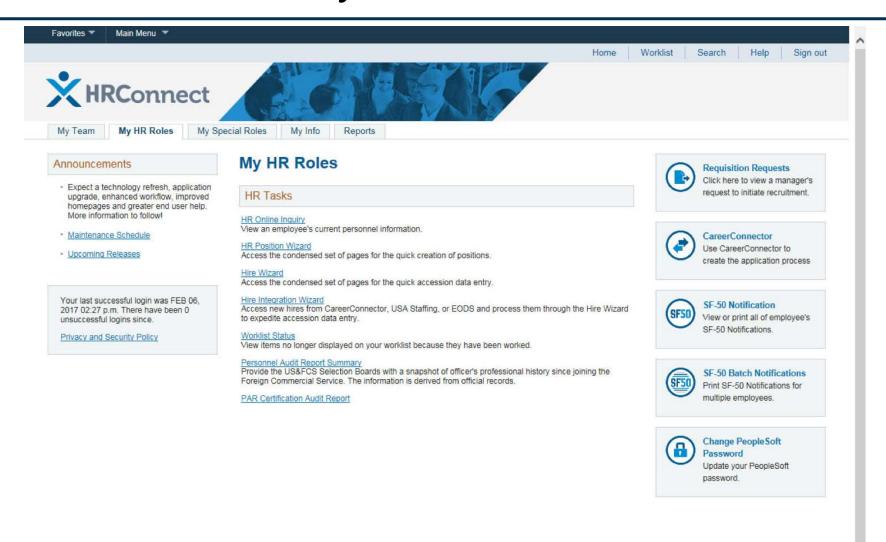
Initiator can view Manager's People & Positions and the Mass Action pagelet to initiate actions. Approver can view Manager's Worklist to authorize actions.

Acting on behalf of	Action
Kithira,Chris G	SEC Records
Kithira,Chris G	<u>ePerformance</u>
Kithira,Chris G (Init/Appr)	Mass Actions
Kithira,Chris G (Init/Appr)	People & Positions
Kithira,Chris G (Init/Appr)	Reports
Lookeba,Chris S	SEC Records
Lookeba,Chris S	SEC Records
Lookeba,Chris S	<u>ePerformance</u>
Lookeba, Chris S (Init/Appr)	Mass Actions
Lookeba,Chris S (Init/Appr)	People & Positions
Lookeba,Chris S (Init/Appr)	Reports
Minneola,Chris A	SEC Records
Minneola,Chris A (Init/Appr)	Mass Actions
Minneola,Chris A (Init/Appr)	People & Positions
Minneola, Chris A (Init/Appr)	Reports





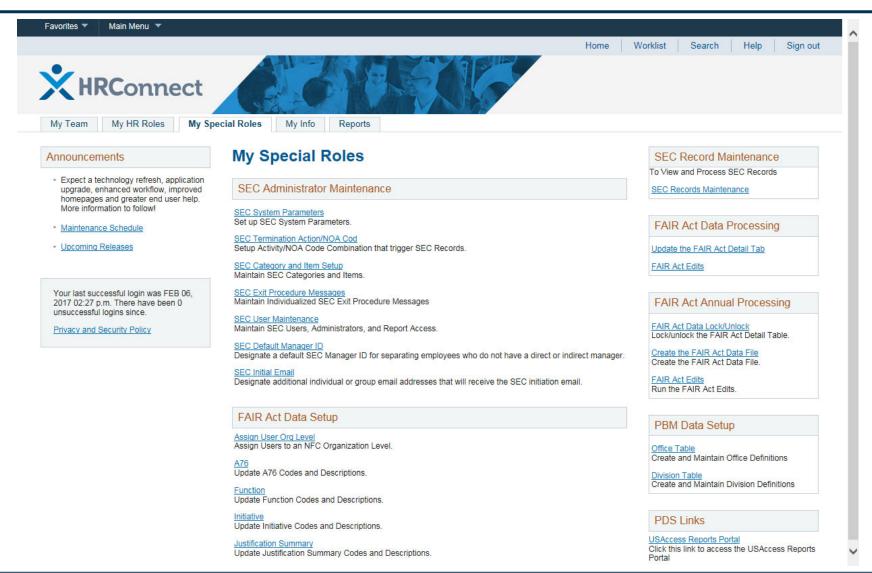
### New HR Tab- My HR Roles







### New My Special Roles Tab

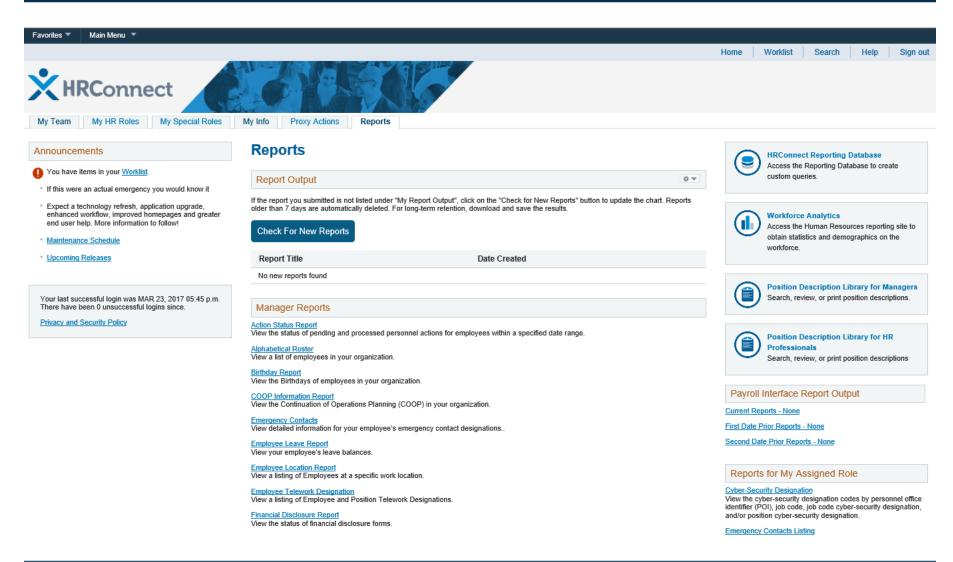






Page 16

### New Report Output Tab- Reports







### **HRC Reports Updates**

- Canned reports were reviewed and renamed.
- Better individual report descriptions/instructions.
- Better reflection of status of recruit requests.
- All reports will be exportable to Excel.

# Workflow Reports Consolidation Report Name Before

- Manager Initiated PARs
- Pending & Processed Actions
- Pending Actions
- Individual Pending/Processed Awards

### **Report Name After**

- Action Status Report (for Managers)
- Pending and Processed Actions Report (for HR)

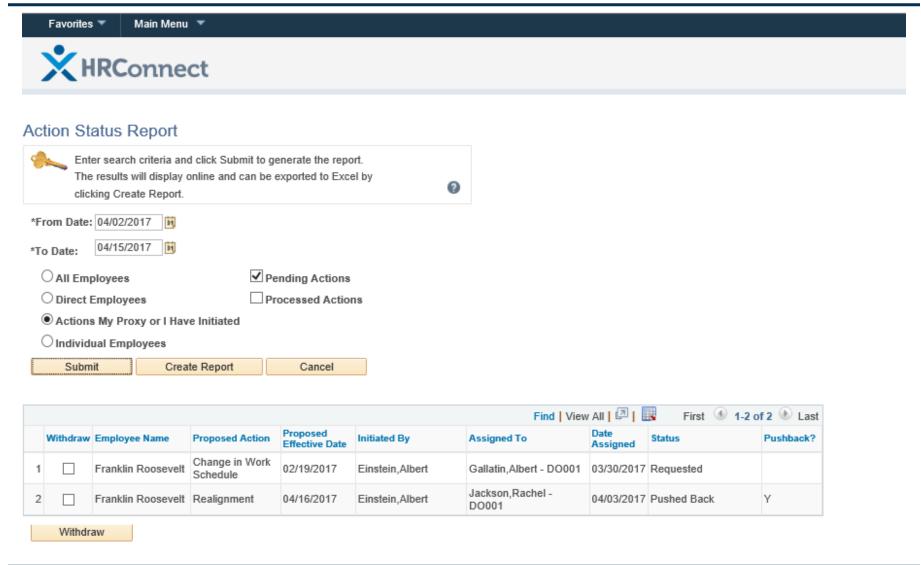
Recruitment Status Report

**Recruit Request Status** 





# Manager Action Status Report







### Additional Workflow Options

- Automated Workflow Engine (AWE)
  - Ability for customer to have up to six approval levels, three additional from today
  - Ability for customer HR/Admin to review prior to forwarding to ARC HR
  - Seamless routing between Managers and HR
    - Ability for actions to be pushed back or restarted throughout the action cycle.
    - Ability to withdraw an action at anytime prior to being processed.





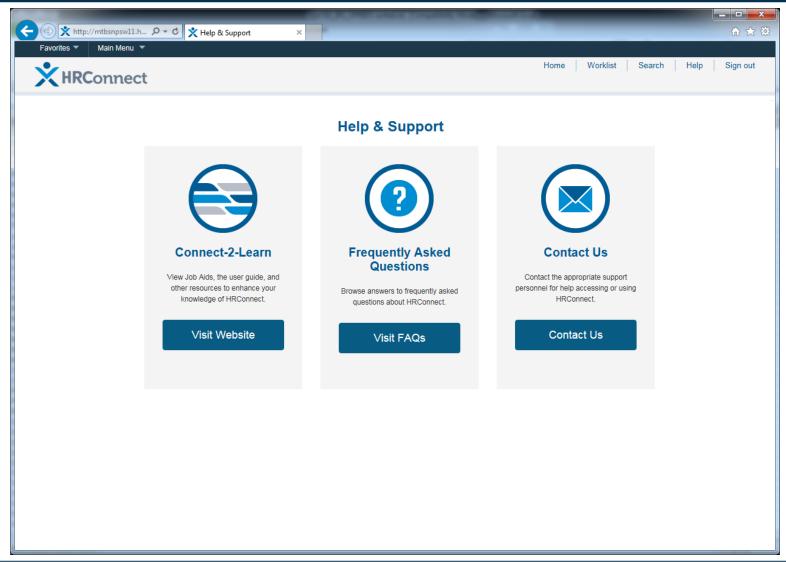
### Improved Navigation/Help

- Currently Help is inconsistently displayed
- Help will be signified by a ? icon throughout.
- Hover over and pop up help
- Confusion between links to navigate and help will be eliminated
- Breadcrumbs and Drop-down menu navigation will be in place
- Global Search





# New Help Landing Page - draft







### Misc. Changes

- Profile Management de-customization certifications, education options will be one list for all customers
- Edits for data validation retire unused edits, enhance performance by transitioning edits to the Custom Edits Table
- Additional Security role to support HR workflow
- Help Desk role changes
- Retired functionality –e.g. HSPD-12 and Competencies





# **Upcoming Activities**

- ➤ Preparing for UAT in June
  - Customer participation optional
- Preparing for Manager and HR Training in June and July
- ➤ Go Live Preparation and Communication



### **Contact Information**





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